

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/069832-2025>

Contract

S1228 - Flexibility Management Platform

Northern Ireland Electricity Networks

F06: Contract award notice – utilities

Notice identifier: 2025/S 000-069832

Procurement identifier (OCID): ocids-h6vhtk-04c18e

Published 30 October 2025, 3:50pm

Section I: Contracting entity

I.1) Name and addresses

Northern Ireland Electricity Networks

120 Malone Road,

Belfast,

BT9 5HT

Email

Stephen.Hughes@nienetworks.co.uk

Country

United Kingdom

Region code

UKN - Northern Ireland

Internet address(es)

Main address

<http://www.nienetworks.co.uk>

I.6) Main activity

Electricity

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

S1228 - Flexibility Management Platform

Reference number

S1228 (2024)

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

In order to deliver a reliable and efficient supply of electricity, NIE networks requires the provision of a system to manage flexibility services in a business as usual environment, in a scalable, robust and secure manner.

Key system functions:

Procurement (via dynamic purchasing system)

Scheduling of flexible units

Dispatch instructions and management

Baselining

Collection of meter data and performance analysis

Facilitation of settlement processes

Reporting functions

The system will be used in an operational environment to schedule, dispatch and monitor flexibility services as required. Services will be procured using the system, with the oversight of Flexibility Commercial resources.

Flexibility service providers will access flexibility opportunities using the system and will be migrated to an operational environment once contracted. The system will allow communication of instructions and other key operational information between NIE Networks and contracted flexibility providers.

The vendor is expected to provide the functionality in one system.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £478,287

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48460000 - Analytical, scientific, mathematical or forecasting software package
- 48517000 - IT software package
- 48700000 - Software package utilities

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

In order to deliver a reliable and efficient supply of electricity, NIE networks requires the provision of a system to manage flexibility services in a business as usual environment, in a scalable, robust and secure manner.

Key system functions:

Procurement (via dynamic purchasing system)

Scheduling of flexible units

Dispatch instructions and management

Baselining

Collection of meter data and performance analysis

Facilitation of settlement processes

Reporting functions

The system will be used in an operational environment to schedule, dispatch and monitor flexibility services as required. Services will be procured using the system, with the oversight of Flexibility Commercial resources.

Flexibility service providers will access flexibility opportunities using the system and will be migrated to an operational environment once contracted. The system will allow communication of instructions and other key operational information between NIE Networks and contracted flexibility providers.

The vendor is expected to provide the functionality in one system.

II.2.11) Information about options

Options: Yes

Description of options

4 year initial term with two 2 year extension options.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-038783](#)

IV.2.9) Information about termination of call for competition in the form of a periodic indicative notice

The contracting entity will not award any further contracts based on the above periodic indicative notice

Section V. Award of contract

Contract No

S1228 (2024)

Title

Flexibility Management Platform

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 October 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 2

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Open Utility Ltd Piclo

35 Holland Grove

London

Country

United Kingdom

NUTS code

- UKN - Northern Ireland

The contractor is an SME

No

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Northern Ireland Electricity Networks Limited

120 Malone Road

Belfast

BT9 5HT

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court in Northern Ireland

Royal Courts of justice, Chichester Street

Belfast

BT1 3JY

Country

United Kingdom