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Planning

NHS HWE Domiciliary Care AQP - ICB Wide

NHS Hertfordshire and West Essex Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-069820

Procurement identifier (OCID): ocds-h6vhtk-05d74e

Published 30 October 2025, 3:31pm

Section I: Contracting authority

I.1) Name and addresses

NHS Hertfordshire and West Essex Integrated Care Board

The Forum

Marlowes, Hemel Hempstead

HP1 1DN

Contact

Katie Ward

Email

hwe.domcareaqp@evalucom.co.uk

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Internet address(es)

Main address

https://www.hertsandwestessex.icb.nhs.uk/

Buyer's address

https://www.hertsandwestessex.icb.nhs.uk/

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS HWE Domiciliary Care AQP - ICB Wide

Reference number

HWE-DC-AQP-PSR-CP-2025

II.1.2) Main CPV code

• 85141210 - Home medical treatment services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Hertfordshire and West Essex ICB intend to run a competitive process (with multi-provider award) under the Provider Selection Regime (PSR) to establish an Any Qualified Provider (AQP) contract.

This contract covers the provision of domiciliary home care for adults eligible for NHS Continuing Healthcare and is applicable to local Providers with a CQC-registered service location within 3 miles of NHS Hertfordshire and West Essex ICB.

This Prior Information Notice (PIN) is not a call for competition.

Applications are expected to open 17 November 2025 and service commencement from 1 April 2026.

Timelines are indicative and may be subject to change.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85141200 Services provided by nurses
- 85141200 Services provided by nurses
- 85323000 Community health services

II.2.3) Place of performance

NUTS codes

• UKH23 - Hertfordshire

II.2.4) Description of the procurement

NHS Hertfordshire and West Essex ICB intend to run a competitive process (with multi-provider award) under the Provider Selection Regime (PSR) to establish an Any Qualified Provider (AQP) contract. All providers that meet the pass/fail qualification criteria will be awarded a contract. Full details of the qualification criteria will be published with the Contract Notice.

There is no limit to the number of Providers that can join the Contract. All awarded providers will be added to the AQP list which will be the primary route for the ICB to

commission CHC home care packages. Please note that it is a zero-value contract, so there is no guaranteed volume of activity or payment to providers. There is no minimum number of packages that the Provider can expect to receive through the Contract.

The contract will include both non-specialist and specialist domiciliary care services under defined Care Tiers. Providers will be able to select the Care Tiers and areas that they can deliver against. Providers are not required to deliver against all Care Tiers or in all areas.

Applications are expected to open 17 November 2025 and service commencement from 1 April 2026. All timelines remain indicative and subject to change.

Evalucom are managing the procurement process on behalf of the NHS Hertfordshire and West Essex ICB Commissioning Authority.

II.2.14) Additional information

The qualification criteria will include an assessment of regulatory compliance, financial stability and technical competency.

Full details of the qualification criteria will be published with the Contract Notice but providers intending to apply may wish to prepare for the following requirements of the financial evaluation:

- 1. Three most recent years of financial statements including profit and loss accounts and balance sheets
- 2. Registration as a supplier with the Supplier Registration Service (https://supplierregistration.cabinetoffice.gov.uk/) using the organisation's Dun and Bradstreet D-U-N-S number as the organisation's identifier.

Look up your organisation's D-U-N-S number at: https://www.dnb.co.uk/smb/duns/lookup.html or if you do not already have one, request one at: https://www.dnb.co.uk/smb/duns/request-a-duns-number.html.

II.3) Estimated date of publication of contract notice

17 November 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No