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Planning

25076 Homecare framework

Cambridgeshire County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

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Published 30 October 2025, 3:28pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

New engagement events have been added for the 11th and 13th of November 2025.

Further detail on these events can be found within the notice.

Scope

Reference

25076

Description

Cambridgeshire County Council is due to recommission its Homecare Delivery service (currently a Dynamic Purchasing System - DPS) in November 2027.

Provision of homecare for adults with an assessed care and support need is a statutory duty for local authorities. The service currently costs Cambridgeshire in the region of £54m each year and has a reputational impact for the local authority.

The council has committed to improving the homecare offer available to local people as a key aim of its Care Together programme. Working with local people and communities, our intention is to reshape homecare to become more personalised, outcome focused, place-based and locally delivered. This ensures alignment with corporate ambitions (Strategic Ambition 4 and Our Future Council and departmental priorities (ASPIRE and Prevention Strategy).

To deliver against these ambitions, the Homecare model we put in place in 2027 must:

- be more person-centred and locally delivered
- improve existing service and encourage innovation in support of local people, offering more choice, flexibility, and personalisation
- ensure that the council has access to quality and sustainable homecare provision
- explore efficiencies to help mitigate future demand growth for social care with balancing market shaping duties
- be aligned with the healthy ageing and prevention public health strategies where people are supported to remain independent.

During the recommissioning process a range of potential efficiencies, savings and opportunities that can support the council cost/quality ambitions will be explored. The feedback will support the council to gather real time intelligence to help shape the service requirements for 2027.

We are inviting Homecare providers in to attend an online event on the 29th of July 2025 as part of our preliminary market engagement process.

Commercial tool

Establishes a framework

Contract dates (estimated)

- 1 November 2027 to 30 October 2037
- 9 years, 11 months, 30 days

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKH12 - Cambridgeshire CC

Engagement

Engagement deadline

13 November 2025

Engagement process description

Cambridgeshire County Council (CCC) invites you to attend one of our upcoming Provider Engagement Sessions as part of the recommissioning of homecare services. These sessions will test the proposed commissioning model and procurement approach, shaped by national best practice and extensive stakeholder engagement.

We are seeking senior representatives who can represent the views of your organisation and who will contribute meaningfully to strategic discussions. They will be expected to review the Provider Engagement Pack in advance, ensuring the sessions are focused, informed, and productive.

Session Options:

Session 1

Date: 11th November 2025

Time: 9:30am-1pm

Location: Larkfield Hall, Ely Community Centre, High Barns, Ely CB7 4SB

Format:

- presentations by CCC Commissioning Team on the proposed homecare model for 2027
- Group discussions facilitated by CCC Commissioning Team

Session 2 - Repeat Session

Date: 13th November 2025

Time: 1.30pm-5pm

Location: Lady Olivia Centre, 85, Central Avenue, Brampton PE28 4QL

Format:

- presentations by CCC Commissioning Team on the proposed homecare model for 2027
- Group discussions facilitated by CCC Commissioning Team

Please note that attendees should only book onto one session.

Who Should Attend?

We ask that attendees:

- Are senior representatives able to represent the organisation (e.g., Directors, Regional Leads, Business Development Managers).
- Are currently operating in Cambridgeshire or planning to establish services in the county.
- Have read the Provider Engagement Pack prior to attending to enable meaningful discussion, which would be sent prior to attending

Booking Information

- Booking is essential via Eventbrite:

<https://www.eventbrite.co.uk/e/provider-engagement-session-homecare-recommissioning-consultation-tickets-1915483836719?aff=oddtcreator>.

- Maximum of 2 representatives per organisation.
- Places are limited and will be allocated on a first-come, first-served basis.
- Once your place is confirmed, you will be sent the pre-meeting information pack

Discussion Topics

The sessions will explore:

- Zonal commissioning model (15 zones)
- Contractual terms and ECM options
- Workforce expectations and KPIs
- Procurement process (Proposed 2 stage process)
- Specification and transitioning model
- Pricing model and sustainability

Your feedback will directly inform the final commissioning framework and procurement design.

RSVP

Please book your place by 06 November 2025 via the Eventbrite Link above.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Procedure

Special regime

Light touch

Contracting authority

Cambridgeshire County Council

- Public Procurement Organisation Number: PJVB-3262-VGVJ

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Organisation type: Public authority - sub-central government