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Contract

WCC - Westminster Connects Hot Meals Service

Westminster City Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-069810

Procurement identifier (OCID): ocids-h6vhtk-058c20 ([view related notices](#))

Published 30 October 2025, 3:22pm

Scope

Reference

PRJ_30662

Description

Westminster City Council (WCC) are looking to provide a Hot Meals Service to residents.

WCC requires a Hot Meals Service to run over winter 2025/26.

The hot meals service will be aimed at vulnerable residents aged 65+, living in the borough of Westminster to improve and promote health and wellbeing, independence and reduce social isolation.

The hot meals service will provide freshly cooked hot meals to be served at the resident's home in Westminster.

The meal must be plated up for the service user, reducing the associated risks such as burns and kitchen accidents.

The provider should provide a welfare check when dropping off the meal, this should comprise of checking the individual is safe, not in immediate danger and is coping with any challenges they may be facing.

A further key element of the service is providing access to community meals for vulnerable residents aged 65+ who are unable to attend independently.

The Council expects that the provider will collect £2 from residents for each meal. This will be paid to Westminster City Council on a quarterly basis.

Choice and control are an important element of the service. The provider must ensure, wherever possible, that throughout service provision, residents can choose how their needs are best met. Choice could mean, but not limited to:

- o Dining at home via hot meal delivery or being supported to access a hot meal in a community-based location.
- o Days of the week that residents access the hot meals.
- o Meals options must include cultural (e.g. Kosher, Halal) and dietary preferences (e.g. diabetic friendly, textured meals)

Security of data – The provider must collect, monitor, and store data by adhering to the council's data security requirements

Contract 1

Supplier

- Care Premier Ltd

Contract value

- £125,000 excluding VAT

- £150,000 including VAT

Below the relevant threshold

Date signed

28 October 2025

Contract dates

- 3 November 2025 to 2 November 2026
- Possible extension to 2 May 2027
- 1 year, 6 months

Description of possible extension:

1 x optional 6 month extension

Main procurement category

Services

CPV classifications

- 55521100 - Meals-on-wheels services
- 55521200 - Meal delivery service
- 85311100 - Welfare services for the elderly

Contract locations

- UKI - London

Key performance indicators

Name	Description	Reporting frequency
Responsible Procurement	Commitments to be delivered - 3 months 90%+	
Meal Delivery	Scheduled meals that are undelivered to residents due to barriers reaching the residents property, staffing, supply issues or any other reason - 90%+ delivered as scheduled	3 months
Increase in users over the contract liefcycle	The provider must maximise the service offer and reach a minimum of 50 and up to 100 service users in the first year	3 months

Procedure

Procedure type

Below threshold - open competition

Special regime

Light touch

Supplier

Care Premier Ltd

- Public Procurement Organisation Number: PLRL-8427-JJXT

118a high Street

Edgware

HA8 7EL

United Kingdom

Email: info@carepremier.co.uk

Region: UKI71 - Barnet

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Westminster City Council

- Public Procurement Organisation Number: PJVD-6261-BPPJ

64 Victoria Street

London

SW1E 6QP

United Kingdom

Email: procurementteammailbox@westminster.gov.uk

Website: <https://www.westminster.gov.uk/>

Region: UKI32 - Westminster

Organisation type: Public authority - sub-central government