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Contract

Ukraine Support Hub - 2025

Southend-on-Sea City Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-069669

Procurement identifier (OCID): ocids-h6vhtk-05d6fb

Published 30 October 2025, 11:13am

Scope

Reference

DN775959

Description

The Hub has provided support for Ukrainian guests on the "Homes for Ukraine Scheme", and for some Family Visa guests who have resided locally. The support has covered initial arrival issues, immediately after the guests have arrived in the UK or arrived in Southend. There has also been ongoing support that has been provided to guests as they have settled into life in Southend. ESOL classes have also been provided, and this is an expectation of the contract. These should be delivered at the Hub site, and further details are detailed later. The expectation is that the Hub provider will provide these classes directly, as our request is for these to be provided in addition to any other ESOL classes that are provided locally in Southend.

The Resettlement team is keen to commission a community focussed and locally based provider to provide a support service for Ukrainian guests in Southend- on -Sea.

Contract 1. Ukraine Support Hub - 2025

Supplier

- WELCOME TO THE UK

Contract value

- £84,000 excluding VAT
- £84,000 including VAT

Below the relevant threshold

Date signed

30 October 2025

Contract dates

- 31 October 2025 to 31 August 2026
- 10 months, 1 day

Main procurement category

Services

CPV classifications

- 75200000 - Provision of services to the community

Contract locations

- UKH31 - Southend-on-Sea

Procedure

Procedure type

Below threshold - limited competition

Supplier

WELCOME TO THE UK

- Charity Commission (England and Wales): 1185125
- Public Procurement Organisation Number: PGQP-1632-WZJQ

First Floor

354-356 Chartwell Square

SS2 5SP

United Kingdom

Email: office@welcome2theUK.com

Website: <https://www.welcome2theuk.com/>

Region: UKH31 - Southend-on-Sea

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 1. Ukraine Support Hub - 2025

Contracting authority

Southend-on-Sea City Council

- Public Procurement Organisation Number: PJDT-6566-GZNX

Civic Centre, Victoria Avenue, Southend On Sea, Essex

Southend On Sea

ss2 6fa

United Kingdom

Email: procurementops@southend.gov.uk

Region: UKH31 - Southend-on-Sea

Organisation type: Public authority - sub-central government