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Tender

UK4 Tender Notice - CHILDREN AND YOUNG PEOPLE'S HOMECARE, PASSENGER ASSISTANCE AND COMMUNITY CARE OPEN FRAMEWORK

Westminster City Council
The Royal Borough of Kensington & Chelsea

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-069648

Procurement identifier (OCID): ocds-h6vhtk-05d6ed

Published 30 October 2025, 10:51am

Scope

Reference

ITT_30497

Description

The London Boroughs of Kensington & Chelsea and The City of Westminster are seeking to establish a Framework agreement for Children and Young People's Home Care, Passenger Assistance and Community Care. The aim of this procurement is to provide access to high quality and responsive services which are available in the local area whilst providing opportunities for children and young people to thrive, whether in education, employment, independent living, or community participation. We want to enable our children and young people to realise their ambitions, overcome their concerns and to have the skills and opportunities they need to live happy and fulfilled lives.

Please note, Prior Information Notice 2024/S 000-041245 was under the PCR2015, and

as such, there is no linked UK3 Notice for this procurement.

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Total value (estimated)

- £30,558,982 excluding VAT
- £36,670,778 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2034
- 8 years

Description of possible extension:

The proposed procurement aligns with the Procurement Act 2023 ("PA23") and fully complies with WCC's Procurement Code. It is classified as a Ligh-Touch Regime procurement under PA23 Schedule 1, with user choice provisions under Schedule 5. The Framework will run as an Open Framework, with three planned iterations:

- Issue 1 (Initial Term): 01/04/2026 - 31/03/2029
- Issue 2 (3-year refresh): 01/04/2029 - 31/03/2032
- Issue 3 (final 2-year refresh): 01/04/2032 - 31/03/2034

Main procurement category

Services

Contract locations

- UKI32 - Westminster
- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Not the same for all lots

CPV classifications are shown in Lot sections, because they are not the same for all lots.

Lot Lot 1. Community Support

Description

One-to-one community access, personal care

Lot value (estimated)

- £30,558,982 excluding VAT
- £36,670,778 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 85312110 - Child daycare services
- 85311200 - Welfare services for disabled people

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot Lot 2. Overnight Care

Description

Respite in regulated settings

Lot value (estimated)

- £30,558,982 excluding VAT
- £36,670,778 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 85311000 - Social work services with accommodation
- 85312110 - Child daycare services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot Lot 3. Day-Time Home Care Service

Description

Weekend/holiday group and individual support

Lot value (estimated)

- £30,558,982 excluding VAT
- £36,670,778 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 85312110 - Child daycare services
- 85311200 - Welfare services for disabled people

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot Lot 4. Passenger Assistance

Description

Passenger support for education and respite access

Lot value (estimated)

- £30,558,982 excluding VAT
- £36,670,778 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 60140000 - Non-scheduled passenger transport
- 60130000 - Special-purpose road passenger-transport services
- 85312120 - Daycare services for disabled children and young people

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot Lot 5. Support for Children with Complex Needs

Description

Enhanced staffing and specialist training (e.g. PEG feeding, epilepsy)

Lot value (estimated)

- £30,558,982 excluding VAT
- £36,670,778 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 85311200 - Welfare services for disabled people
- 85312110 - Child daycare services
- 85000000 - Health and social work services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Framework

Open framework scheme end date (estimated)

31 March 2034

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Framework operation description

This Framework operates under the Procurement Act 2023 as an Open Framework Agreement for Light Touch Regime services.

This Framework will re-open at pre-determined intervals as detailed within this Notice. All successful Providers will be appointed to one or more Lots and will be eligible to receive individual call-offs.

Prices will be established at call-off stage in line with the rates and pricing methodology submitted at framework entry. Individual allocations ("call-offs") will be made without further competition, based on suitability, availability, and best fit to service user needs, as determined by the Council's commissioning team, and in line with the provisions detailed within the Tender.

This structure allows flexibility to meet demand across Westminster, Kensington & Chelsea, whilst maintaining transparency, fairness, and proportionality for all approved providers.

For further detail, please refer to the Instructions to Tender, available on our e-procurement platform, Jaggaer.

Award method when using the framework

Without competition

Contracting authorities that may use the framework

Establishing party only

Participation

Particular suitability

Lot Lot 1. Community Support

Lot Lot 2. Overnight Care

Lot Lot 3. Day-Time Home Care Service

Lot Lot 4. Passenger Assistance

Lot Lot 5. Support for Children with Complex Needs

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

20 November 2025, 5:00pm

Tender submission deadline

1 December 2025, 12:00pm

Submission address and any special instructions

<https://wcc.ukp.app.jaggaer.com/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 February 2026

Recurring procurement

Publication date of next tender notice (estimated): 1 November 2028

Award criteria

Name	Type	Weighting
Quality	Quality	50%
Price	Price	40%
Responsible Procurement	Quality	10%

Other information**Conflicts assessment prepared/revised**

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authorities

Westminster City Council

- Public Procurement Organisation Number: PJVD-6261-BPPJ

64 Victoria Street

London

SW1E 6QP

United Kingdom

Email: procurementteammailbox@westminster.gov.uk

Website: <https://www.westminster.gov.uk/>

Region: UKI32 - Westminster

Organisation type: Public authority - sub-central government

The Royal Borough of Kensington & Chelsea

- Public Procurement Organisation Number: PPRX-1592-MXGN

Town Hall, Hornton Street

London

W8 7NX

United Kingdom

Email: procurement@rbkc.gov.uk

Website: <https://www.rbkc.gov.uk/>

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - sub-central government

Contact organisation

Contact Westminster City Council for any enquiries.