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Contract

Provision of Health and Social Prescribing Coordinators (HSPC) in North West London (Kensington & Chelsea, Westminster - former footprint of West London CCG)

Central London Community Healthcare NHS Trust

F03: Contract award notice

Notice identifier: 2025/S 000-069370

Procurement identifier (OCID): ocids-h6vhtk-052c27

Published 29 October 2025, 1:11pm

Section I: Contracting authority

I.1) Name and addresses

Central London Community Healthcare NHS Trust

Ground Floor, 15 Marylebone Road

London

NW1 5JD

Contact

Stevie Crawford

Email

s.crawford9@nhs.net

Country

United Kingdom

Region code

UKI32 - Westminster

Internet address(es)

Main address

<https://www.clch.nhs.uk>

Buyer's address

<https://www.clch.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Health and Social Prescribing Coordinators (HSPC) in North West London (Kensington & Chelsea, Westminster - former footprint of West London CCG)

Reference number

C366191

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

This is an Intention to Award notice to provide Health and Social Care Prescribing Coordinators (HSPC) in North West London (Kensington & Chelsea, Westminster - former footprint of West London CCG) for Central London Community Healthcare NHS Trust. Following a robust competitive procedure, commissioners intend to award Age UK Kensington and Chelsea with the contract to provide the services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,500,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85323000 - Community health services
- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

This is an Intention to Award - Transparency Notice, following a PSR Competitive Process to provide Health and Social Care Prescribing Coordinators (HSPC) in North West London (Kensington & Chelsea, Westminster - former footprint of West London CCG) for Central London Community Healthcare NHS Trust.

HSPCs are experts in care coordination, prevention, and supporting patients to access the third sector and other voluntary organisations. HSPCs can conduct initial screenings and pre-assessments for less complex patients and can coordinate full assessments at a surgery or at the patient's home. They will contribute towards coordinating My Care My Way Hubs and other appointments, including sending out appointment letters and organising transport if required.

HSPCs, if qualified and trained to do so, will carry out blood tests, urinalysis and measure basic observations such as blood pressure, blood oxygen saturation, and temperature.

HSPCs will carry out assessments for equipment and minor adaptations.

The ICT model is an evolving model and as such this service specification is continuously reviewed by the commissioners, the service provider and other key partners.

The approximate lifetime value of the contract is £4,200,000.00.

The contract will start on 1st March 2026 for a period of 3 years.

This contract has been awarded under the Competitive Process via the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 and the Procurement Act 2023 do not apply to this award.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2.14) Additional information

The Contract Award Criteria is based on the PSR basic selection criteria and the key selection criteria. The bidders were asked to complete a Selection & Eligibility Questionnaire, to enable the Relevant Authority to assess Bids against the PSR basic selection criteria. All bids were evaluated in terms of suitability to perform the required services, economic and financial standing, and technical and professional ability. All Bids that met the basic selection criteria requirements were then evaluated in lines with the PSR key selection criteria, using the following weightings:

Criterion 1 Assessing the evidence on quality and innovation

- 50%

Criterion 2 Assessing the evidence on Value

- 5%

Criterion 3 Assessing the evidence on integration, collaboration and Service sustainability

- 15%

Criterion 4 Assessing the evidence on improving access, reducing health inequalities, and facilitating choice

- 10%

Criterion 5 Assessing the evidence on social value

- 10%

Mobilisation and Business Continuity

- 10%

The intention is to award a contract to Age UK Kensington and Chelsea.

The contract has not yet been awarded nor signed. The relevant decision on the provider in question was made on Wednesday 29th October 2025.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-029764](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 October 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Age UK Kensington and Chelsea

1 Thorpe Close London

London

W10 5XL

Telephone

+44 2089699105

Country

United Kingdom

NUTS code

- UKI - London

National registration number

1 Thorpe Close

Internet address

www.aukc.org.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £4,200,000

Lowest offer: £4,200,000 / Highest offer: £4,200,000 taken into consideration

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulation 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by provider must be made to the relevant authority by 11 November 2025. This contract has not yet been formally awarded; this notice serves as an intention to award a contract under the competitive process of the PSR.

All representations should be sent via the messaging area Atamis portal, reference number C366191.

The award decision was reached through a process of individual evaluation and panel moderated evaluation. All evaluators were assessed for any potential Conflict of Interest in relation to the procurement of the services. There were no conflicts declared.

The decision to award the contract was made by Central London Community Healthcare NHS Trust.

VI.4) Procedures for review

VI.4.1) Review body

NHS England Independent Patient Choice and Procurement Panel

London

London

SE1 8UG

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/commissioning/how-commissioning-is-changing/nhs-provider-selection-regime/independent-patient-choice-and-procurement-panel/>