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Planning

Norfolk and Suffolk Integrated Urgent Care Service

NHS SUFFOLK AND NORTH EAST ESSEX INTEGRATED CARE BOARD
NHS Norfolk and Waveney Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-069333

Procurement identifier (OCID): ocds-h6vhtk-05d623

Published 29 October 2025, 12:20pm

Section I: Contracting authority

I.1) Name and addresses

NHS SUFFOLK AND NORTH EAST ESSEX INTEGRATED CARE BOARD

Endeavour House, Russell Road

Ipswich

IP12BX

Email

procurement@snee.nhs.uk

Country

United Kingdom

Region code

UKH14 - Suffolk

NHS Organisation Data Service

QJG

Internet address(es)

Main address

<https://suffolkandnortheastessex.icb.nhs.uk/>

I.1) Name and addresses

NHS Norfolk and Waveney Integrated Care Board

Norwich

IP1 2BX

Email

procurement@snee.nhs.uk

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

NHS Organisation Data Service

QMM

Internet address(es)

Main address

<https://improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/>

I.2) Information about joint procurement

The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national

procurement law

English law

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://suffolkandnortheastessex.icb.nhs.uk/>

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Norfolk and Suffolk Integrated Urgent Care Service

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Urgent care is changing at a pace we have never seen before. People rightly expect care that is timely, convenient, and centred around their needs. At the same time, our workforce faces growing pressures, and our system must adapt to deliver safe, sustainable, and high-quality services for the future. This is why the development of an Integrated Urgent Care Strategic Plan is so important. By strengthening collaboration amongst urgent care providers, we want to further enhance integrated services to ensure more people receive the right care, in the right place, at the right time. This approach not only improves people's experience but supports the overall health and care system to make the most of its collective resource and support staff wellbeing.

For Suffolk and Norfolk, we have commenced coproduction of a Strategic Plan which sets out a bold vision for the future-one that is collaborative, innovative, and focused on the needs of the communities we serve. It builds upon our sustained commitment to partnership working and highlights how integration can transform the way we deliver urgent care. We are pleased to present the work we have co-produced thus far, which reflects the collective effort, insight, and commitment of all contributors involved. At this stage, we are seeking valuable feedback from providers across the integrated urgent care market to help refine and strengthen our outcomes. This feedback is instrumental in ensuring that the final product is both robust and responsive to the needs and priorities we aim to address.

II.1.5) Estimated total value

Value excluding VAT: £1

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH14 - Suffolk
- UKH15 - Norwich and East Norfolk
- UKH16 - North and West Norfolk
- UKH17 - Breckland and South Norfolk

II.2.4) Description of the procurement

At this stage, we are seeking valuable feedback from providers across the integrated urgent care market to help refine and strengthen our outcomes in the Strategic Plan. This feedback is instrumental in ensuring that the final product is both robust and responsive to the needs and priorities we aim to address.

Please submit an expression of interest to Procurement@SNEE.nhs.uk and we will provide you with a copy of the Strategic Plan and a short response template to complete.

For the avoidance of doubt these documents are NOT available on the SNEE website

Deadline for completed submissions is midnight on Friday 14th November 2025

II.3) Estimated date of publication of contract notice

1 June 2026

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No