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Contract

£102,320,405

Home Office

F20: Modification notice

Notice identifier: 2025/S 000-069248

Procurement identifier (OCID): ocds-h6vhtk-05d5ed

Published 29 October 2025, 10:12am

Section I: Contracting authority/entity

I.1) Name and addresses

Home Office

2 Marsham Street

London

Email

Anoushka.samaddar@homeoffice.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/home-office>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

£102,320,405

Reference number

C20345

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement at the time of conclusion of the contract:

Call off Contract using the Crown Commercial Services, Technology Services 3 agreement RM6100 for a Managed Service for Apply for Things Delivery.

Contract description: To develop, manage and continuously improve a suite of “Apply for Things” services within the Migration and Borders Technology Portfolio.

The Buyer’s requirements will be delivered through Statements of Work. The initial Statement of Work is appended as Annex 4 (Statement of Work 1). Each new Statement of Work agreed by the parties shall be incorporated into this Order Form as a new Annex and form part of the Contract

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

1 February 2023

End date

31 January 2027

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section V. Award of contract/concession

Contract No

Project_5230

Title

Apply for Things delivery

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

1 February 2023

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Deloitte MCS LTD

1 New Street Square

London

EC4A 3HQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £56,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

VII.1.3) Place of performance

NUTS code

- UK - United Kingdom

VII.1.4) Description of the procurement:

Call off Contract using the Crown Commercial Services, Technology Services 3 agreement RM6100 for a Managed Service for Apply for Things Delivery.

Contract description: To develop, manage and continuously improve a suite of “Apply for Things” services within the Migration and Borders Technology Portfolio.

The Buyer’s requirements will be delivered through Statements of Work. The initial Statement of Work is appended as Annex 4 (Statement of Work 1). Each new Statement of Work agreed by the parties shall be incorporated into this Order Form as a new Annex and form part of the Contract.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

1 February 2023

End date

31 January 2027

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£102,320,405

VII.1.7) Name and address of the contractor/concessionaire

Deloitte MCS LTD

1 New Street Square

London

EC4A 3HQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Inclusion of AI and automation-related professional and technical services necessary to enhance the efficiency of systems and processes within the Migration and Borders Technology Portfolio.

Amended Contract description: To develop, manage and continuously improve a suite of “Apply for Things” services within the Migration and Borders Technology Portfolio. The Supplier shall provide additional technology and professional services to design, develop, and deploy Artificial Intelligence (AI) and automation-based solutions to enhance the efficiency of systems and processes within the Migration and Borders Technology Portfolio.

The Buyer’s requirements will be delivered through Statements of Work. The initial Statement of Work is appended as Annex 4 (Statement of Work 1). Each new Statement of Work agreed by the parties shall be incorporated into this Order Form as a new Annex and form part of the Contract.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

The additional capabilities have become essential. A change of contractor is not feasible for technical and economic reasons, as it would result in significant inconvenience due to the need for security clearance, knowledge transfer, and dual-running overheads, which would delay critical outcomes and duplicate prior discovery and integration efforts.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £102,320,405

Total contract value after the modifications

Value excluding VAT: £102,320,405