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Contract

**£102,320,405**

Home Office

F20: Modification notice

Notice identifier: 2025/S 000-069248

Procurement identifier (OCID): ocds-h6vhtk-05d5ed

Published 29 October 2025, 10:12am

## **Section I: Contracting authority/entity**

### **I.1) Name and addresses**

Home Office

2 Marsham Street

London

#### **Email**

[Anoushka.samaddar@homeoffice.gov.uk](mailto:Anoushka.samaddar@homeoffice.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/home-office>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

£102,320,405

Reference number

C20345

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

Call off Contract using the Crown Commercial Services, Technology Services 3 agreement RM6100 for a Managed Service for Apply for Things Delivery.

Contract description: To develop, manage and continuously improve a suite of “Apply for Things” services within the Migration and Borders Technology Portfolio.

The Buyer’s requirements will be delivered through Statements of Work. The initial Statement of Work is appended as Annex 4 (Statement of Work 1). Each new Statement of Work agreed by the parties shall be incorporated into this Order Form as a new Annex and form part of the Contract

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

1 February 2023

End date

31 January 2027

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section V. Award of contract/concession**

### **Contract No**

Project\_5230

### **Title**

Apply for Things delivery

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

1 February 2023

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Deloitte MCS LTD

1 New Street Square

London

EC4A 3HQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £56,000,000

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

Royal Courts of Justice

London

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

#### **VII.1.4) Description of the procurement:**

Call off Contract using the Crown Commercial Services, Technology Services 3 agreement RM6100 for a Managed Service for Apply for Things Delivery.

Contract description: To develop, manage and continuously improve a suite of “Apply for Things” services within the Migration and Borders Technology Portfolio.

The Buyer’s requirements will be delivered through Statements of Work. The initial Statement of Work is appended as Annex 4 (Statement of Work 1). Each new Statement of Work agreed by the parties shall be incorporated into this Order Form as a new Annex and form part of the Contract.

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

1 February 2023

End date

31 January 2027

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£102,320,405

#### **VII.1.7) Name and address of the contractor/concessionaire**

Deloitte MCS LTD

1 New Street Square

London

EC4A 3HQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Inclusion of AI and automation-related professional and technical services necessary to enhance the efficiency of systems and processes within the Migration and Borders Technology Portfolio.

Amended Contract description: To develop, manage and continuously improve a suite of “Apply for Things” services within the Migration and Borders Technology Portfolio. The Supplier shall provide additional technology and professional services to design, develop, and deploy Artificial Intelligence (AI) and automation-based solutions to enhance the efficiency of systems and processes within the Migration and Borders Technology Portfolio.

The Buyer’s requirements will be delivered through Statements of Work. The initial Statement of Work is appended as Annex 4 (Statement of Work 1). Each new Statement of Work agreed by the parties shall be incorporated into this Order Form as a new Annex and form part of the Contract.

### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

The additional capabilities have become essential. A change of contractor is not feasible for technical and economic reasons, as it would result in significant inconvenience due to the need for security clearance, knowledge transfer, and dual-running overheads, which would delay critical outcomes and duplicate prior discovery and integration efforts.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £102,320,405

Total contract value after the modifications

Value excluding VAT: £102,320,405