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Contract

Digital Support for the Local Plan

Breckland District Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-069140

Procurement identifier (OCID): ocds-h6vhtk-05623a ([view related notices](#))

Published 28 October 2025, 4:53pm

Scope

Reference

011-PA-25

Description

Breckland Council (the "Council") is inviting quotations for the supply of digital support for the Local Plan.

This will be divided into 3 lots:

Lot 1. A community engagement platform.

Lot 2. A digital consultation reviewer with summary capabilities

The Council is currently using an online community

engagement platform to assist in reaching its diverse community across our geographically large district comprising 5 market towns and over 100 rural parishes. The aim is to keep this method of consultation available to increase community engagement in the Local Plan process and reach a greater number of people from all parts of the district and across all socio-economic groups and give them the opportunity to interact and share views, facilitate feedback, analyse this feedback and collaborate on future ideas.

As part of the Local Plan process, numerous responses are received from the public consultations. We are looking at digital options to reduce the time taken to sort, read and summarise these responses.

Lot 1. A community engagement platform

Description

The platform should enable community engagement in an accessible format to reach a wide audience. The platform should be user friendly with a legible, intuitive set up, allowing as many persons as possible to find the information that they are looking for and allowing them to easily give their opinions. The platform should also allow people to be kept up to date and have a record of their responses, with the ability to respond again and track changes to the key documents.

It is expected that the platform will demonstrate that it has reached a wider audience than the standard consultation method of a Council website, and the benefits should be clearly listed. The Platform should be accessible on a wide range of devices, and this should be demonstrable to further ensure accessibility.

Lot 2. A digital consultation reviewer with summary capabilities

Description

The consultation reviewer should use AI technology to sort, summarise and analyse trends of consultation responses to the local plan consultation. The platform should be able to summarise them, highlighting that AI has been used for anyone reviewing the summary. Key words will be identified to group consultation responses into categories and subcategories, enabling the reader to see that they are site specific where applicable.

This system will reduce the time taken to track and review consultation responses and will allow for results to be seen through a search as well as in full. Responses can be catalogued and placed in relevant areas for reference when the policies are being reviewed against the responses. While we would still utilise a human / humans to review all responses, the time reduction will come from sorting and summarising them and applying them to relevant parts and themes of the policy document.

Contract 1. Lot 1. A community engagement platform

Lots

Lot 1. A community engagement platform

Supplier

- Go Vocal

Contract value

- £9,980.50 including VAT

Below the relevant threshold

Date signed

17 October 2025

Contract dates

- 20 October 2025 to 19 April 2027
- Possible extension to 19 October 2027
- 2 years

Description of possible extension:

There is a potential to extend for a further period of six (6) months.

Main procurement category

Services

CPV classifications

- 48100000 - Industry specific software package
- 72200000 - Software programming and consultancy services

Contract locations

- UKH17 - Breckland and South Norfolk
-

Contract 2. Lot 2. A digital consultation reviewer with summary capabilities

Lots

Lot 2. A digital consultation reviewer with summary capabilities

Supplier

- Go Vocal

Contract value

- £9,980.50 including VAT

Below the relevant threshold

Date signed

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-

Procedure

Procedure type

Below threshold - open competition

Supplier

Go Vocal

- Public Procurement Organisation Number: PQJM-8424-DPZP

34 Boulevard Pacheco

Brussels

1000

Belgium

Email: hello@govocal.com

Website: <https://www.govocal.com/en-uk>

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Lot 1. A community engagement platform

Contract 2. Lot 2. A digital consultation reviewer with summary capabilities

Contracting authority

Breckland District Council

- Public Procurement Organisation Number: PBBD-9961-PPPD

Elizabeth House, Walpole Loke

Dereham

NR19 1EE

United Kingdom

Email: procurement@breckland.gov.uk

Region: UKH17 - Breckland and South Norfolk

Organisation type: Public authority - sub-central government