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Tender

Tender for the provision of Examinations Workflow Management System

University of West London

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-069063

Procurement identifier (OCID): ocds-h6vhtk-058ae6 ([view related notices](#))

Published 28 October 2025, 3:30pm

Scope

Reference

25-303

Description

This opportunity sits within the London College of Music Examinations (LCME). Established in 1887, LCME offer globally recognised qualifications and awards in music, drama, communications and creative media. The current LCME Examination Management System is a comprehensive SaaS platform that supports the following activities via 3 separate systems: - Face to Face Exams - Written Theory Exams - Digital Recorded Exams - Digital Live Exams - Digital Theory Exams - Publications - CRM The system(s) serves a global user base with complex workflows spanning booking, scheduling assessment, certification and reporting. LCME now wish to further streamline and enhance the exam lifecycle and require a system(s) to manage the exam lifecycle from candidate entry through to assessment and award delivery. LCME require a supplier(s) to deliver two interlinked systems: an Exam Management Platform and a Digital Hosting Solution. This requirement is split into 2 lots.

Total value (estimated)

- £300,000 excluding VAT
- £360,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 31 January 2026 to 30 January 2031
- Possible extension to 30 January 2033
- 7 years

Description of possible extension:

2 x 12 month extensions at the discretion of UWL

Options

The right to additional purchases while the contract is valid.

Possible additional software functionality if required

Main procurement category

Goods

Additional procurement category

Services

CPV classifications

- 48000000 - Software package and information systems
- 48100000 - Industry specific software package

Contract locations

- UK - United Kingdom

Participation

Legal and financial capacity conditions of participation

see tender documents

Technical ability conditions of participation

see tender documents

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

12 November 2025, 12:00pm

Tender submission deadline

1 December 2025, 10:00am

Submission address and any special instructions

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=99468&B=

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

7 January 2026

Award criteria

Name	Type	Weighting
Commercial	Cost	30%
Aesthetics and Functional Characteristics	Quality	30%
Compliance with technical specification	Quality	25%
Social Value	Quality	10%
Account Management and Experience of Staff	Quality	5%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

University of West London

- Public Procurement Organisation Number: PRWD-6197-DNXR

St Mary's Road, Ealing

London

W5 2NU

United Kingdom

Contact name: Kirsty Larsen

Telephone: +44 11111

Email: kirsty.larsen@uwl.ac.uk

Website: <https://www.uwl.ac.uk/>

Region: UKI73 - Ealing

Organisation type: Public authority - sub-central government