

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/068966-2025>

Award

## **Custody Medical Record System**

Police and Crime Commissioner for North Wales Police & North Wales Police

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-068966

Procurement identifier (OCID): ocds-h6vhtk-05d543

Published 28 October 2025, 1:22pm

### **Scope**

### **Description**

Purchase of licenses for a Custody Medical Records System. Our current contractor for FME Telephone Advice Line & Clinical Governance utilising the eMAF software, which then means we can integrate into that system too keeping continuity for staff especially in the future should we move away from our current supplier and one system for staff.

---

## **Contract 1. Custody Medical Record System**

### **Supplier**

- Elisian Limited

## **Contract value**

- £162,000 including VAT

Above the relevant threshold

## **Earliest date the contract will be signed**

1 December 2025

## **Contract dates (estimated)**

- 1 December 2025 to 30 November 2028
- 3 years

## **Main procurement category**

Goods

## **CPV classifications**

- 48000000 - Software package and information systems

## **Contract locations**

- UKL - Wales

---

## **Other information**

## **Conflicts assessment prepared/revised**

Yes

---

## **Procedure**

### **Procedure type**

Direct award

### **Direct award justification**

- Additional or repeat goods, services or works - extension or partial replacement
- Single supplier - intellectual property or exclusive rights

The justification for this is due to our current contractor for FME Telephone Advice Line & Clinical Governance utilising the eMAF software, which then means we can integrate into that system too keeping continuity for staff especially in the future should we move away from our current supplier and one system for staff. Elisian also confirmed that other suppliers of that service can integrate into the eMAF platform, meaning that if we were to contract with other suppliers in future, there will be a seamless transition and would provide consistency for North Wales police.

---

## **Supplier**

### **Elisian Limited**

- Public Procurement Organisation Number: PPHX-4257-LLGP

Cobalt 3.1 Silver Fox Way, Cobalt Business Park

Newcastle Upon Tyne

NE27 0QJ

United Kingdom

Email: [hello@elisian.co.uk](mailto:hello@elisian.co.uk)

Region: UKC22 - Tyneside

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Custody Medical Record System

---

## **Contracting authority**

### **Police and Crime Commissioner for North Wales Police & North Wales Police**

- Public Procurement Organisation Number: PXZV-7812-NGMV

Force Headquarters, Glan-y -don, Abergele Road,

Colwyn Bay, North Wales

LL29 8AW

United Kingdom

Contact name: James Parry

Telephone: +44 1492804247

Email: [james.parry1@northwales.police.uk](mailto:james.parry1@northwales.police.uk)

Website: <http://www.north-wales.police.uk>

Region: UKL13 - Conwy and Denbighshire

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)