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Contract

## **PCI compliance software Key IVR. Hosting, maintenance and support. S525073**

Norfolk County Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-068965

Procurement identifier (OCID): ocds-h6vhtk-05d542

Published 28 October 2025, 1:22pm

### **Scope**

### **Reference**

PA00003312

### **Description**

PCI compliance software Key IVR. Hosting, maintenance and support. S525073

£27012.00

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## **Contract 1**

### **Supplier**

- CLARITY INFORMATION SOLUTIONS LIMITED

### **Contract value**

- £27,012 excluding VAT
- £32,414.40 including VAT

Below the relevant threshold

### **Date signed**

30 September 2025

### **Contract dates**

- 1 October 2025 to 31 March 2027
- 1 year, 6 months

### **Main procurement category**

Goods

### **CPV classifications**

- 48100000 - Industry specific software package

## Procedure

### Procedure type

Below threshold - unknown

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## Supplier

### CLARITY INFORMATION SOLUTIONS LIMITED

- Companies House: 06221390
- Public Procurement Organisation Number: PBQY-6175-JVQY

Senate Court

Exeter

EX1 1NT

United Kingdom

Email: [tenders@polarissoftware.com](mailto:tenders@polarissoftware.com)

Region: UKK43 - Devon CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

## **Contracting authority**

### **Norfolk County Council**

- Public Procurement Organisation Number: PDYH-3246-XWTR

County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Email: [sourcingteam@norfolk.gov.uk](mailto:sourcingteam@norfolk.gov.uk)

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government