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Award

## **Group Medical Insurance, Group Accidental Insurance and Group Critical Insurance for Country Based Staff (CBS) of British Embassy (BE) And British Council (BC), Kathmandu**

Foreign, Commonwealth and Development Office

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-068962

Procurement identifier (OCID): ocds-h6vhtk-055b05 ([view related notices](#))

Published 28 October 2025, 1:18pm

### **Scope**

### **Reference**

CPG-12361-2025

### **Description**

The British Embassy in Kathmandu intends to undertake a services from competent Insurance Company to provide Health Insurance cover for Medical Treatment expenses (IPD and OPD), Accidental Insurance and Critical insurance for Country Based Staff (CBS) and their immediate family members.

FCDO (represented by the British Embassy) in Nepal intends set up Contract for Group Medical Insurance, Group Accidental Insurance and Group Critical Insurance for Country Based Staff (CBS) of British Embassy (BE) and British Council (BC), Kathmandu with a maximum tenure of Three (3) years.

FCDO in Nepal intends to empanel service provider in the following Three Lots (listed below) under an Open Tender. This competition is for the award of contract to one service provider each lot.

1. Lot 1 - Medical Insurance
2. Lot 2 - Accidental Insurance
3. Lot 3 - Critical Insurance

The contract shall be valid initially for a period of 1 year starting from 1st November 2025, with a provision for an extension of 2 more years, subject to satisfactory performance by the selected service provider and continued business requirement at the FCDO.

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## **Lot 1. General Medical Insurance**

### **Description**

Group Medical Insurance for Country Based Staff of British Kathmandu (BEK) and British Council, Kathmandu (BC)

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## **Lot 2. Group Accidental Insurance**

### **Description**

Group Accidental Insurance for Country Based Staff of British Kathmandu (BEK) and British Council, Kathmandu (BC)

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## **Lot 3. Group Critical Insurance**

### **Description**

Group Critical Insurance for Country Based Staff of British Kathmandu (BEK) and British Council, Kathmandu (BC)

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## **Contract 1. Group Medical Insurance, Group Accidental Insurance and Critical Insurance for Country Based Staff of British Embassy Kathmandu (BE), Nepal**

### **Lots**

Lot 1. General Medical Insurance

Lot 2. Group Accidental Insurance

Lot 3. Group Critical Insurance

### **Supplier**

- American Life Insurance Company

### **Contract value**

- £314,450 excluding VAT

- £314,450 including VAT

Above the relevant threshold

### **Award decision date**

17 October 2025

### **Date assessment summaries were sent to tenderers**

17 October 2025

### **Standstill period**

- End: 6 November 2025
- 8 working days

### **Earliest date the contract will be signed**

7 November 2025

### **Contract dates (estimated)**

- 7 November 2025 to 30 October 2026
- Possible extension to 31 October 2028
- 2 years, 11 months, 24 days

Description of possible extension:

The contract shall be valid initially for a period of 1 year starting from

1st November 2025, with a provision for an extension of 2 more years, subject to satisfactory performance by the selected service provider and continued business requirement at the FCDO.

## **Main procurement category**

Services

## **CPV classifications**

- 66512220 - Medical insurance services

## **Contract locations**

- NP - Nepal

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## **Information about tenders**

### **Lot 1. General Medical Insurance**

- 1 tender received
- 1 tender assessed in the final stage:
  - 0 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

## **Lot 2. Group Accidental Insurance**

- 1 tender received
  - 1 tender assessed in the final stage:
    - 0 submitted by small and medium-sized enterprises (SME)
    - 0 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 0 suppliers unsuccessful (details included for contracts over £5 million)
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## **Lot 3. Group Critical Insurance**

- 1 tender received
  - 1 tender assessed in the final stage:
    - 0 submitted by small and medium-sized enterprises (SME)
    - 0 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 0 suppliers unsuccessful (details included for contracts over £5 million)
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## **Procedure**

### **Procedure type**

Open procedure

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## Supplier

### **American Life Insurance Company**

- Public Procurement Organisation Number: PHBX-6657-NQZQ

NARAYANI COMPLEX PULCHOWK,

KATHMANDU

11590

Nepal

Email: [employee.benefits@metlife.com.np](mailto:employee.benefits@metlife.com.np)

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Group Medical Insurance, Group Accidental Insurance and Critical Insurance for Country Based Staff of British Embassy Kathmandu (BE), Nepal

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## Contracting authority

### **Foreign, Commonwealth and Development Office**

- Public Procurement Organisation Number: PXRR-8771-PHVX

King Charles Street

London

SW1A 2AH

United Kingdom

Contact name: Sachin Khedekar

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Website:

<https://www.gov.uk/government/organisations/foreign-commonwealth-development-office>

Region: UKI32 - Westminster

Organisation type: Public authority - central government