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Contract

## **Dacorum Borough Council Responsive Repairs, Cyclical Maintenance and General Build Services**

Dacorum Borough Council

F03: Contract award notice

Notice identifier: 2025/S 000-068950

Procurement identifier (OCID): ocds-h6vhtk-04cecb

Published 28 October 2025, 12:54pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Dacorum Borough Council

The Forum, Marlowes, Hemel Hempstead, Hertfordshire, HP1 1DN

Hemel Hempstead

#### **Email**

[procurementaltair@altairltd.co.uk](mailto:procurementaltair@altairltd.co.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH23 - Hertfordshire

#### **Internet address(es)**

Main address

<https://www.dacorum.gov.uk/>

#### **I.4) Type of the contracting authority**

Regional or local authority

#### **I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Dacorum Borough Council Responsive Repairs, Cyclical Maintenance and General Build Services

Reference number

CPU00545

#### **II.1.2) Main CPV code**

- 50000000 - Repair and maintenance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This Council is seeking a single Service Provider to provide Responsive Repairs, Cyclical Maintenance, General Build Services and a Customer Services Centre as outlined below: General and specialist repairs Preventative maintenance Void services Capital / Planned works Fire Safety works minor works Groundworks Minor estate improvements Social Housing Development Fund Disabled Funding Grants (DFGs) separate to Disabled Adaptations Garage refurbishment Customer Services Centre (core and out of hours) The Council is undertaking a two-stage competitive tendering process using the Restricted Procedure to select its Preferred Potential Supplier. The procurement exercise will be conducted in accordance with "Regulations", advertised on "Find a Tender", Contracts Finder and Supply Hertfordshire. The duration of the Contract will be 5 years. Where appropriate, and subject to agreement, the Contract may be extended for a further 5 years to a maximum of 10 years with no further o

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £457,454,308.8

### **II.2) Description**

## **II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services
- 45320000 - Insulation work
- 45421140 - Installation of metal joinery except doors and windows
- 45421130 - Installation of doors and windows
- 45421100 - Installation of doors and windows and related components
- 79512000 - Call centre
- 71318000 - Advisory and consultative engineering services
- 45421000 - Joinery work
- 45261410 - Roof insulation work
- 45210000 - Building construction work
- 45321000 - Thermal insulation work
- 45261900 - Roof repair and maintenance work
- 71322000 - Engineering design services for the construction of civil engineering works
- 71251000 - Architectural and building-surveying services
- 45220000 - Engineering works and construction works
- 45421132 - Installation of windows
- 71320000 - Engineering design services
- 71420000 - Landscape architectural services
- 34928200 - Fences
- 71220000 - Architectural design services
- 71250000 - Architectural, engineering and surveying services
- 71240000 - Architectural, engineering and planning services

## **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

## **II.2.4) Description of the procurement**

This Council is seeking a single Service Provider to provide Responsive Repairs, Cyclical Maintenance, General Build Services and a Customer Services Centre as outlined below: General and specialist repairs Preventative maintenance Void services Capital / Planned works Fire Safety works minor works Groundworks Minor estate improvements Social Housing Development Fund Disabled Funding Grants (DFGs) separate to Disabled Adaptations Garage refurbishment Customer Services Centre (core and out of hours) The Council is undertaking a two-stage competitive tendering process using the Restricted Procedure to select its Preferred Potential Supplier. The procurement exercise will be conducted in accordance with "Regulations", advertised on "Find a Tender", Contracts Finder and Supply Hertfordshire. The duration of the Contract will be 5 years. Where appropriate, and subject to agreement, the Contract may be extended for a further 5 years to a maximum of 10 years with no further option to extend. The contract's estimated value for the full term (5-year initial term + 5 year-extension) is between £395,454,308.80 to £457,454,308.80. Please be aware that the estimated values above are not guaranteed and may differ/change throughout the term of the contract. These figures are based on anticipated spend. However, the Council is expecting efficiencies throughout the whole term of the contract. All documents can be obtained through Supply Hertfordshire In-Tend - <https://in-tendhost.co.uk/supplyhertfordshire.aspx/Home>

## **II.2.5) Award criteria**

Quality criterion - Name: Quality, Technical and Social Value / Weighting: 70%

Cost criterion - Name: Cost / Weighting: 30%

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

DBC Responsive Repairs, Cyclical Maintenance and General Build Services

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-000741](#)

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## **Section V. Award of contract**

### **Contract No**

CPU00545

### **Title**

Responsive Repairs, Cyclical Maintenance and General Build Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 October 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Cardo (South) Limited

Cardiff

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £457,454,308

Total value of the contract/lot: £457,454,308

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## Section VI. Complementary information

### VI.3) Additional information

Additional Information Notices were published as per the following for this procedure.F14:  
Corrigendum notice for changes or additional informationNotice identifier2025/S  
000-020321Published12 May 2025, 9:59amF14: Corrigendum notice for changes or  
additional informationNotice identifier2025/S 000-020320Published12 May 2025,  
9:58amF14: Corrigendum notice for changes or additional informationNotice  
identifier2025/S 000-020318Published12 May 2025, 9:57am

### VI.4) Procedures for review

#### VI.4.1) Review body

Public Procurement Review Service

Public Procurement Review Service, Cabinet Office, London, UK

London

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>