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Award

## Direct Payment Support Services

West Sussex County Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-068765

Procurement identifier (OCID): ocds-h6vhtk-0516bd ([view related notices](#))

Published 28 October 2025, 8:41am

## Changes to notice

This notice has been edited. The [previous version](#) is still available.

The end date was incorrectly filled in as 31/03/2030 when it should have been 31/03/2031 as the contract is 5 years with an option to extend by two years.

## Scope

## Reference

C20278

## **Description**

Direct Payment Support Services.

The service will provide Direct Payment support to the recipients of a Direct Payment from the Authority and those who support them. The Service Supplier will also work with the Authority as a subject matter expert in partnership with the aim of developing access to Direct Payments to enable people to exercise choice and control over their care and support and facilitating the outcomes identified in their care and support plans.

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## **Contract 1. Direct Payment Support Services**

### **Supplier**

- Independent Lives Limited

### **Contract value**

- £2,437,337 excluding VAT
- £2,924,804 including VAT

Above the relevant threshold

### **Award decision date**

15 October 2025

**Date assessment summaries were sent to tenderers**

15 October 2025

**Earliest date the contract will be signed**

15 October 2025

**Contract dates (estimated)**

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2033
- 7 years

Description of possible extension:

Up to 2 year extension

**Main procurement category**

Services

**Options**

The right to additional purchases while the contract is valid.

Optional additional services paid for by service users.

**CPV classifications**

- 85000000 - Health and social work services

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## **Information about tenders**

- 2 tenders received
- 2 tenders assessed in the final stage:
  - 2 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

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## **Procedure**

### **Procedure type**

Open procedure

### **Special regime**

Light touch

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## **Supplier**

## **Independent Lives Limited**

- Companies House: 05545068

Southfield House 11 Liverpool Gardens

Worthing

BN11 1RY

United Kingdom

Email: [advice@independentlives.org](mailto:advice@independentlives.org)

Region: UKJ27 - West Sussex (South West)

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Connected people/organisations:

N/A

Associated people/organisations:

N/A

Contract 1. Direct Payment Support Services

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## Contracting authority

### West Sussex County Council

- Public Procurement Organisation Number: PXJW-5627-QRQR

County Hall

Chichester

PO19 1RG

United Kingdom

Contact name: Procurement and Contract Management

Email: [bsd.procurement@westsussex.gov.uk](mailto:bsd.procurement@westsussex.gov.uk)

Website: <https://www.westsussex.gov.uk>

Region: UKJ27 - West Sussex (South West)

Organisation type: Public authority - sub-central government