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Planning

RFI - Identity Fraud Check and, Email and Phone Validation

Department for Science, Innovation & Technology

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-068761

Procurement identifier (OCID): ocds-h6vhtk-05d4b4

Published 28 October 2025, 8:25am

Scope

Reference

prj_6102

Description

THIS IS A MARKET ENGAGEMENT EXERCISE ONLY

Introduction:

The Buyer is delivering the GOV.UK One Login programme and system; a single, ubiquitous and secure way for users to log in and, where necessary, prove who they are to access central government services. It will replace multiple legacy systems across government, transforming the user experience and reducing duplication, improving counter-fraud protection and realising significant financial benefits.

The core of the system is live. Users can create an account, log in and prove (and then reuse) their identity through either a web-based journey or smartphone app to access a

growing number of government services. They can draw on recognised identity evidence like passports or Drivers Licences to prove their identity wholly online, or choose to use our in-person identity checking option (offered in partnership with the Post Office). Over 3 million people have so far proved their identity through GOV.UK One Login.

Purpose:

Government Digital Service (GDS) is conducting this market engagement exercise to gather information from suppliers regarding the potential procurement for the provision of email and phone validation service as well as an Identity Fraud checks service. This is to help us refine our requirements, understand the available solutions and gauge market interest.

The purpose of this RFI is to:

- Understand the range of solutions, services and prices available in the market.
- Refine our requirements and procurement approach based on market feedback.

To express your interest, please email: commissioning-digital@dsit.gov.uk with the subject line clearly stating: prj_6102 RFI - Identity Fraud Check and, Email and Phone Validation by EOP 30 October 2025. We will then send you the market engagement pack to complete.

Total value (estimated)

- £1,000,000 excluding VAT
- £1,200,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 June 2026 to 1 June 2028
- Possible extension to 1 June 2029
- 3 years, 1 day

Main procurement category

Services

CPV classifications

- 48600000 - Database and operating software package
- 48000000 - Software package and information systems
- 72212219 - Miscellaneous networking software development services

Engagement

Engagement deadline

7 November 2025

Engagement process description

RESPONSES SUBJECT MUST INCLUDE THE FOLLOWING IN THE SUBJECT LINE:
prj_6102 - RFI - Identity Fraud Check and, Email and Phone Validation

We request that suppliers respond to each question in this RFI with as much detail as possible to assist us in understanding the potential solutions and market dynamics.

Please note:

This RFI is not an invitation to tender. It is not part of any formal procurement process and is solely for informational purposes.

No evaluation or scoring will take place and this RFI does not constitute a commitment to

undertake any procurement exercise in the future.

Participation in this RFI is voluntary and there is no obligation to respond.

No supplier will be prejudiced by their decision to participate or not participate in this RFI.

All information provided by suppliers will be treated in confidence, in line with our confidentiality policies.

All suppliers interested in this RFI must write to commissioning-digital@dsit.gov.uk by EOP 30 October 2025 in order to receive the RFI pack.

Contracting authority

Department for Science, Innovation & Technology

- Public Procurement Organisation Number: PVWZ-3216-PVQL

22 Whitehall

London

SW1A 2EG

United Kingdom

Email: commissioning-digital@dsit.gov.uk

Region: UKI32 - Westminster

Organisation type: Public authority - central government