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Planning

Older Persons Residential and Nursing Care Services

Kent County Council

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-068746

Procurement identifier (OCID): ocds-h6vhtk-05d4ab ([view related notices](#))

Published 27 October 2025, 7:05pm

Scope

Reference

CN250239

Description

Kent County Council is seeking providers of Care Quality Commission (CQC) registered residential and nursing care homes within the geographic boundary of Kent, with facilities that provide accommodation and care for individuals who require support due to age, disability, or health conditions, to join a new Older Persons Residential and Nursing Care Homes Services Framework.

The services offered by the Provider will range from assistance with daily living tasks to comprehensive nursing care for those with complex medical needs.

Care homes should promote safety, dignity, and quality of life, while ensuring that People who draw on care and support receive tailored support to meet their individual needs.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.kentbusinessportal.org.uk/tenders/UK-UK-Maidstone:-Social-work-services-with-accommodation./443R6N363J>

To respond to this opportunity, please click here:

<https://www.kentbusinessportal.org.uk/respond/443R6N363J>

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Total value (estimated)

- £2,217,051,660 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 January 2027 to 31 December 2030
- Possible extension to 31 December 2034
- 8 years

Description of possible extension:

Extension of up to 4 additional years

Main procurement category

Services

CPV classifications

- 85311000 - Social work services with accommodation
- 85311100 - Welfare services for the elderly

Not the same for all lots

Contract locations are shown in Lot sections, because they are not the same for all lots.

Lot 1. Residential Care

Description

A) Residential Standard: Residential care homes aim to create a homelike environment, offering communal living spaces, meals, and recreational activities to foster social interaction and a sense of community. Residential Care provides support with daily living tasks such as bathing, dressing, eating, and mobility. Residential care is suitable for individuals who do not require regular medical attention but need assistance with their overall well-being and safety.

B) Residential High: Residential High Needs Care refers to specialised, intensive support provided within a residential care home setting for individuals who have significant and complex needs. These needs can stem from physical disabilities, chronic medical conditions, mental health issues, or developmental disabilities that require round-the-clock care and supervision.

Lot value (estimated)

- £1,485,813,182 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Nursing Care

Description

A) Nursing Standard: Nursing Care provides support for individuals with medical needs or chronic health conditions that require regular or continuous medical oversight, within nursing homes. Nursing homes are often more clinical in nature than residential homes, equipped with medical facilities to cater to high-level care needs, while still offering some social and recreational activities.

B) Nursing High: Nursing High Needs Care refers to the provision of advanced, multifaceted care that addresses the needs of patients with multiple, serious, or chronic health conditions, within nursing homes. This type of care typically involves managing intricate medical, physical, psychological, and social factors. It requires specialised knowledge, critical thinking, and coordination across disciplines to ensure optimal patient outcomes.

C) Nursing Highly Specialised and Complex Care: Nursing Highly Specialised and Complex Care is for individuals with severe cognitive impairment and/or complex mental health needs and/or behaviours that challenge, beyond the requirements of Nursing High Needs Care. (This is an optional element of the Lot)

Lot value (estimated)

- £722,108,540 including VAT

Framework lot values may be shared with other lots

Contract locations

- UKJ4 - Kent

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. Bariatric Care

Description

Bariatric care in a residential care home refers to specialised care and support for individuals living with obesity or morbid obesity. This type of care focuses on addressing the physical, emotional, and medical needs of individuals with significant weight-related challenges while promoting their dignity, safety, and quality of life.

Lot value (estimated)

- £9,129,938 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Framework

Open framework scheme end date (estimated)

31 December 2034

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Framework operation description

Prices from a range will be selected by suppliers for each lot they wish to deliver with variances based on geographical location. Ranking of suppliers for call-off purposes will be based on a combination of selected rate and a quarterly quality score, with user choice being an overriding criteria

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

Establishing party only

Participation

Particular suitability

Lot 1. Residential Care

Lot 2. Nursing Care

Lot 3. Bariatric Care

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

8 December 2025

Enquiry deadline

16 January 2026, 12:00pm

Tender submission deadline

30 January 2026, 12:00pm

Submission address and any special instructions

<https://www.kentbusinessportal.org.uk/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 July 2026

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

Kent County Council

- Public Procurement Organisation Number: PLDL-8938-YGYW

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Maidstone

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Region: UKJ45 - Mid Kent

Organisation type: Public authority - sub-central government