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Contract

Security Systems at Imperial War Museums (IWM)

Imperial War Museum

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-068698

Procurement identifier (OCID): ocds-h6vhtk-04f8f5 ([view related notices](#))

Published 27 October 2025, 4:20pm

Scope

Description

IWM is tendering for a Potential Provider to provide technical security systems management, maintenance and service provision at IWM London, IWM North, IWM Duxford, Churchill War Rooms and HMS Belfast. The Potential Provider will be required to:

- a) Provide suitably trained and certified Lenel-accredited Master engineer employed at all times to provide the maintenance services;
 - b) Service all Equipment in accordance with relevant British Standards applicable;
 - c) Issue appropriate certification to satisfy regulations and standards;
 - d) Ensure a working system that complies with those regulations and standards, and;
 - e) Ensure that there is no loss of service or security protection to IWM.
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Contract 1. Security Systems at Imperial War Museums (IWM)

Supplier

- ZE GLOBAL LTD

Contract value

- £1,488,410 excluding VAT
- £1,786,092 including VAT

Above the relevant threshold

Date signed

27 October 2025

Contract dates

- 1 November 2025 to 31 October 2028
- Possible extension to 31 October 2032
- 7 years

Description of possible extension:

The option to extend by two separate respective further two-year periods (i.e. to 31st October 2030, and then to 31st October 2032). The taking up of any extension period is subject to satisfactory performance of the Contractor and at the sole discretion of IWM.

Main procurement category

Services

CPV classifications

- 50610000 - Repair and maintenance services of security equipment

Contract locations

- UK - United Kingdom

Justification for not setting key performance indicators

KPI's have been included , though not mandatory as contract value below £5M, including VAT.

Submission

Submission type

Tenders

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Supplier

ZE GLOBAL LTD

- Companies House: 08823169
- Public Procurement Organisation Number: PTGP-1575-RCHR

20-22 Wenlock Road

London

N1 7GU

United Kingdom

Email: accounts@zeglobal.com

Website: <http://www.zeglobal.com>

Region: UKI41 - Hackney and Newham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Security Systems at Imperial War Museums (IWM)

Contracting authority

Imperial War Museum

- Public Procurement Organisation Number: PHRL-5691-LLXM

Lambeth Road

London

SE1 6HZ

United Kingdom

Email: occlifford@iwm.org.uk

Region: UKI44 - Lewisham and Southwark

Organisation type: Public authority - central government