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Contract

## **Continuation of Support to the Collective Training Exercise Management System 2**

Ministry of Defence

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-068685

Procurement identifier (OCID): ocds-h6vhtk-04f910 ([view related notices](#))

Published 27 October 2025, 4:05pm

### **Scope**

### **Reference**

712289450

### **Description**

The requirement is for the continued use of the CTEMS system as the Collective Training Exercise Management System. The system enables the planning, management, and evaluation of objective-based training and exercises to support capability development.

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## **Contract 1. Continuation of Support to the Collective Training Exercise Management System 2**

### **Supplier**

- 4C Europe UK Limited

### **Contract value**

- £15,371,911.45 excluding VAT
- £18,446,293.74 including VAT

Above the relevant threshold

### **Date signed**

20 October 2025

### **Contract dates**

- 1 November 2025 to 31 October 2028
- Possible extension to 31 October 2030
- 5 years

Description of possible extension:

2 x 1 year options

### **Main procurement category**

## Services

### CPV classifications

- 72267000 - Software maintenance and repair services

### Key performance indicators

Name	Description	Reporting frequency
Availability During an Exercise Period	The Service Provider must ensure that all software instances are detected and fully resolved within a defined 'Meantime to Repair' (MTTR) during each exercise period.	3 months
Availability Outside of a Exercise Period	The Service Provider must ensure that all software instances are detected and fully resolved within a defined 'Meantime to Repair' (MTTR) outside of a exercise period. Monday – Friday (excluding Bank Holidays) 08.30 am - 17:30 pm.	3 months
Availability During and Outside of a Exercise Period	The Service Provider must deliver up-to-date training videos, accurate training material(s) and comprehensive system operating documentation to all planning and delivery locations.	3 months
Training & Exploitation Training Dashboards	The Service Provider must create a new dashboard as requested by the TRA.	3 months

### Signed contract documents

[20250929\\_712289450\\_SC2\\_conditions\\_0225\\_Redacted-O.pdf](20250929_712289450_SC2_conditions_0225_Redacted-O.pdf)

[20250929\\_712289450\\_SC2\\_Sch\\_2\\_Schedule\\_of\\_Requirements-O.pdf](#)

[20250929\\_712289450\\_SC2\\_Sch\\_2\\_Anx\\_A\\_SOR\\_V2.0-O.pdf](#)

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## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Direct award

### **Direct award justification**

Single supplier - technical reasons

Single supplier - technical reasons

The justification set out in paragraph 6 of Schedule 5 to the Procurement Act 2023 where competition is absent for technical reasons.

The Authority has a perpetual Enterprise-wide licence to use the EXONAUT CTEMS and its continued use for the proposed period is necessary to ensure the safe functioning of the Armed Forces as current training operations are using this software.

The Service Support Agreement will provide the Authority with patches and updates to the

CTEMS software when new versions are developed and released. It will also include access to 2nd line support that allows IT and software issues to be resolved as quickly as possible across the worldwide footprint and will deliver training to ensure that full functionality of the software is exploited.

The Specialist Technical Support will provide teams of personnel who deploy to the Collective Training Establishments (CTE) for each exercise to advise CTE staff and Observer Coach Trainers during the exercise. Contractor staff deploy to the CTEs to troubleshoot issues, provide training and assist with the use and management of the system.

4CS are the Original Equipment Manager of the software and owns the background IP to the generic modules and source code and are the only economic operator with access to the software code. As such, it would be technically impractical for any economic operator other than 4CS to fulfil the requirement.

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## **Supplier**

### **4C Europe UK Limited**

- Companies House: 07450958

Nova North

London

SW1E 5BY

United Kingdom

Email: [info@4cstrategies.com](mailto:info@4cstrategies.com)

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

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## Contracting authority

### Ministry of Defence

- Public Procurement Organisation Number: PHVX-4316-ZVGZ

Army Headquarters Floor 2, Zone 2.N Blenheim Building Monxton Road

Andover

SP11 8HT

United Kingdom

Email: [army-comrcl-complex-proc-mailbox@mod.gov.uk](mailto:army-comrcl-complex-proc-mailbox@mod.gov.uk)

Website: <https://www.gov.uk/government/organisations/ministry-of-defence>

Region: UKJ36 - Central Hampshire

Organisation type: Public authority - central government