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Planning

Tenancy Deposit Protection Schemes

Ministry of Housing, Communities & Local Government

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-068632

Procurement identifier (OCID): ocds-h6vhtk-05d465

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Scope

Description

The primary objective of the potential procurement will be to ensure the continued service provision of a Tenancy Deposit Protection (TDP) scheme or schemes that meet legislative requirements.

The Government's policy objectives for the TDP system are that:

- Deposits are fully protected so tenants are assured that their money is safe, and landlords are confident that they are abiding by the law.
- Decisions on return of deposits are as quick as possible without compromising on the quality of adjudication and users' trust in the process.
- Tenants who fund the TDP system benefit from its profits.
- Implementing a streamlined TDP system that is easy to use for all, meaning the sector is encouraged to use the system, and users are aware of and confident in their rights and

obligations.

- The system maximises VfM for taxpayers and minimises the risk of Government underwriting financial losses of suppliers.

Further details on the proposed requirements and scope will be included in the Pre-Market Engagement document available via email request (commercialtenders@communities.gov.uk).

Contract dates (estimated)

- 1 April 2027 to 1 April 2032
- Possible extension to 1 April 2034
- 7 years, 1 day

Main procurement category

Services

CPV classifications

- 66100000 - Banking and investment services
- 66515410 - Financial loss insurance services
- 75123000 - Administrative housing services

Contract locations

- UKC - North East (England)
- UKD - North West (England)

- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)
- UKL - Wales

Engagement

Engagement deadline

24 November 2025

Engagement process description

To request a copy of the Preliminary Market Engagement (PME) document please email the below address ensuring to insert "CPD4126218 - Tenancy Deposit Protection Schemes" into the subject header of the email.

commercialtenders@communities.gov.uk

MHCLG kindly request your responses to the questions set out in section 7 of the PME document by no later than 5pm on 24th November 2025.

MHCLG shall also be hosting an online engagement session between 1pm and 2.30pm on 12th November 2025. If you would like to take part in this session, please confirm your attendance when requesting the PME document via the email address provided above. In any case, please confirm your attendance by no later than 1 day before the event. If there

are any changes to the deadline, MHCLG shall endeavour to update the notice and also inform those who have requested the document and/or attendance to the engagement session.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Procedure

Special regime

Concession

Contracting authority

Ministry of Housing, Communities & Local Government

- Public Procurement Organisation Number: PWCX-8281-CLPR

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United Kingdom

Email: commercialtenders@communities.gov.uk

Region: UKI32 - Westminster

Organisation type: Public authority - central government