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Pipeline

Non Emergency Patient Transport Services (NEPTS) Taxi Support Provision

East Midlands Ambulance Service NHS Trust

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-068542

Procurement identifier (OCID): ocds-h6vhtk-05d42c ([view related notices](#))

Published 27 October 2025, 12:56pm

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Scope

Reference

C267772

Description

This is a UK1 Pipeline notice in reference to the Non-Emergency Patient Transport Services (NEPTS) Provision of Taxi support services to East Midlands Ambulance Service NHS Trust.

Whilst EMAS undertakes the vast majority of journeys, there is a need for extra demand in the system to cover the Non-Emergency Patient Transport side of things. The intention is to award separate lots, with taxi providers providing necessary service within that area. This will include transporting of patients to and from hospital for routine appointments predominately, but other journeys may be required.

Lots will be broken down to more regional sub-lots, but essentially:

Lot 1 - covering NEPTS Lincolnshire region to the area which East Midlands Ambulance Service currently provides this service.

Lot 2 - covering NEPTS Northamptonshire region

Lot 3 - covering NEPTS Derbyshire region

(Please note that each Lot will have a different contract period due to the NEPTS contracts with East Midlands Ambulance Service NHS Trust and may be subject to change in line with any national changes or contracts).

This tender is for taxi's only, with the intended route to market being PA23 Competitive Flexible approach.

Contract dates (estimated)

- 1 August 2026 to 31 July 2029
- Possible extension to 31 July 2031
- 5 years

Main category

Services

CPV classifications

- 60120000 - Taxi services
- 60140000 - Non-scheduled passenger transport
- 60171000 - Hire of passenger cars with driver
- 60100000 - Road transport services

Contract locations

- UKF - East Midlands (England)

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

1 December 2025

Procedure

Procedure type

Open procedure

Above or below total value threshold

Above or equal to threshold

Contracting authority

East Midlands Ambulance Service NHS Trust

- Public Procurement Organisation Number: PYQW-9421-PXDP

Trust Headquarters, 1 Horizon Place, Mellors Way, Nottingham Business Park

Nottingham

NG8 6PY

United Kingdom

Contact name: Chris Johnson

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Website: <https://www.emas.nhs.uk/>

Region: UKF14 - Nottingham

Organisation type: Public authority - central government