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Contract

Membership to Chartered Institute of Customer Services 2025-2028

UK Hydrographic Office

UK7: Contract details notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-068503

Procurement identifier (OCID): ocds-h6vhtk-05d410

Published 27 October 2025, 11:49am

Scope

Reference

4500064612

Description

A 3 year membership to the Chartered Institute of Customer Services from 2025 to 2028.

Contract 1. Membership to Chartered Institute of Customer

Services 2025-2028

Supplier

• The Institute of Customer Service

Contract value

- £30,000 excluding VAT
- £36,000 including VAT

Below the relevant threshold

Date signed

27 October 2025

Contract dates

- 1 November 2025 to 31 October 2028
- 3 years

Main procurement category

Services

CPV classifications

• 98112000 - Services furnished by professional organisations

Contract locations

• UK - United Kingdom

Procedure

Procedure type

Below threshold - without competition

Supplier

The Institute of Customer Service

4 Gainsford St

London

SE1 2NE

United Kingdom

Email: Sarah.Wilson@icsmail.co.uk

Website: https://www.instituteofcustomerservice.com/

Region: UKI44 - Lewisham and Southwark

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Membership to Chartered Institute of Customer Services 2025-2028

Contracting authority

UK Hydrographic Office

• Public Procurement Organisation Number: PZZG-9616-WGXT

Admiralty Way

Taunton

TA1 2DN

United Kingdom

Contact name: James Bishop

Email: procurement@ukho.gov.uk

Region: UKK23 - Somerset

Organisation type: Public authority - central government