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Award

## **Third Party Administrator Lot 1**

SEVERN TRENT WATER LIMITED

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-068465

Procurement identifier (OCID): ocds-h6vhtk-04e878 ([view related notices](#))

Published 27 October 2025, 10:59am

### **Scope**

#### **Description**

Third Party Administrator - Lot 1

Desktop claims handling services during incidents, this will also cover 3rd parties.

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### **Lot 1. Insurance Claims Handling - Third Party Administrators**

#### **Description**

Desktop claims handling services during incidents, this will also cover 3rd parties.

## **Contract 1**

### **Lots**

Lot 1. Insurance Claims Handling - Third Party Administrators

### **Supplier**

- Willis Towers Watson

### **Contract value**

- £2,250,000 excluding VAT
- £2,700,000 including VAT

Above the relevant threshold

### **Award decision date**

27 October 2025

### **Date assessment summaries were sent to tenderers**

27 October 2025

## **Standstill period**

- End: 5 November 2025
- 8 working days

## **Earliest date the contract will be signed**

10 November 2025

## **Contract dates (estimated)**

- 1 January 2026 to 31 December 2028
- Possible extension to 31 December 2030
- 5 years

Description of possible extension:

option for 1 + 1 extension

## **Main procurement category**

Services

## **Options**

The right to additional purchases while the contract is valid.

1 + 1

## **CPV classifications**

- 66510000 - Insurance services
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## **Submission**

### **Submission type**

Requests to participate

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## **Procedure**

### **Procedure type**

Competitive flexible procedure

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## **Supplier**

### **Willis Towers Watson**

- Companies House: BR021056
- Public Procurement Organisation Number: PRTB-7625-DNJD

51 Lime Street

London

EC3M 7DQ

United Kingdom

Email: [andrew.chatel@wtwco.com](mailto:andrew.chatel@wtwco.com)

Website: <http://www.wtwco.com>

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

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## **Contracting authority**

### **SEVERN TRENT WATER LIMITED**

- Companies House: 02366686
- Public Procurement Organisation Number: PQQN-5222-QDXR

Severn Trent Centre

Coventry

CV1 2LZ

United Kingdom

Email: [systemsandprocessteam-pcm@severntrent.co.uk](mailto:systemsandprocessteam-pcm@severntrent.co.uk)

Region: UKG33 - Coventry

Organisation type: Private utility