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Award

## **Domestic Gas Servicing, Maintenance and Associated Works**

The District Council of Folkestone and Hythe

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-068402

Procurement identifier (OCID): ocds-h6vhtk-055793 ([view related notices](#))

Published 27 October 2025, 9:14am

### **Scope**

### **Reference**

DN780803

### **Description**

The Council is appointing a contractor to deliver a Fully Inclusive Risk & Reward Contract (FIRRC) for the servicing, maintenance, responsive repairs, and upgrade works of gas, LPG, and solid fuel heating and hot water systems across its housing stock.

The contract will cover all associated components, including boilers, radiators, flues, cylinders, pipework, controls, and electrical elements, with all works delivered under a fixed-price model. The successful contractor will be responsible for ensuring full operational compliance, delivering first-time fixes where possible, and providing temporary heating when required.

The service includes resident liaison, void property coverage, energy efficiency advice, and support with compliance and safety inspections. Upgrade works may also be instructed at the Employer's discretion and must be delivered from design through to

completion.

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## **Contract 1**

### **Supplier**

- T BROWN GROUP LIMITED

### **Contract value**

- £6,000,000 excluding VAT
- £7,200,000 including VAT

Above the relevant threshold

### **Award decision date**

27 October 2025

### **Date assessment summaries were sent to tenderers**

27 October 2025

### **Standstill period**

- End: 5 November 2025

- 8 working days

### **Earliest date the contract will be signed**

21 November 2025

### **Contract dates (estimated)**

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

Extension option of up to 24 months dependent on the satisfactory performance of the contractor and presuming no significant changes to FHDC's requirements

### **Main procurement category**

Services

### **CPV classifications**

- 50531100 - Repair and maintenance services of boilers
- 50531200 - Gas appliance maintenance services

### **Contract locations**

- UKJ44 - East Kent

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## Information about tenders

- 15 tenders received
  - 9 tenders assessed in the final stage:
    - 5 submitted by small and medium-sized enterprises (SME)
    - 0 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 8 suppliers unsuccessful (details included for contracts over £5 million)
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## Unsuccessful suppliers

- [BTU \(INSTALLATION & MAINTENANCE\) LIMITED](#)
  - [HEWER FACILITIES MANAGEMENT LIMITED](#)
  - [OCO LIMITED](#)
  - [PURDY CONTRACTS LIMITED](#)
  - [ROBERT HEATH HEATING LIMITED](#)
  - [SURESERVE COMPLIANCE SOUTH LIMITED](#)
  - [THERMOSERV LIMITED](#)
  - [T.S.G. BUILDING SERVICES PLC](#)
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## Procedure

## Procedure type

Open procedure

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## Suppliers

### **BTU (INSTALLATION & MAINTENANCE) LIMITED**

- Companies House: 01561231
- Public Procurement Organisation Number: PRNZ-5429-LPJD

38 Weyside Road

Surrey

GU1 1JB

United Kingdom

Website: <http://www.btu-group.com>

Region: UKJ25 - West Surrey

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

### **HEWER FACILITIES MANAGEMENT LIMITED**

- Companies House: 05832269
- Public Procurement Organisation Number: PPYY-8324-MHXG

Chargrove House Main Road

Cheltenham

GL51 4GA

United Kingdom

Website: <http://www.hewerfm.co.uk/>

Region: UKK13 - Gloucestershire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

## **OCO LIMITED**

- Companies House: 01418006
- Public Procurement Organisation Number: PHNY-2367-RYRR

Meersbrook House

Dartford

DA1 2AU

United Kingdom

Website: <http://www.ocolimited.co.uk>

Region: UKJ43 - Kent Thames Gateway

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

## **PURDY CONTRACTS LIMITED**

- Companies House: 01830283
- Public Procurement Organisation Number: PNTN-7178-WHJD

Norfolk House, 13 Southampton Place

London

WC1A 2AJ

United Kingdom

Website: <https://www.purdycontracts.co.uk/>

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

## **ROBERT HEATH HEATING LIMITED**

- Companies House: 01773699
- Public Procurement Organisation Number: PVPY-9965-HYDV

Heath House

New Malden

KT3 4NN

United Kingdom

Website: <http://www.robertheath.co.uk>

Region: UKI63 - Merton, Kingston upon Thames and Sutton

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

## **SURESERVE COMPLIANCE SOUTH LIMITED**

- Companies House: 05158607
- Public Procurement Organisation Number: PPBM-9442-QQGG

Norfolk House

London

WC1A 2AJ

United Kingdom

Website: <https://www.sureserve.co.uk/sureserve-compliance/>

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

## **T BROWN GROUP LIMITED**

- Companies House: 01006630
- Public Procurement Organisation Number: PLGP-7111-QJZP



Ground Floor Bluebird House

Leatherhead

KT22 7BA

United Kingdom

Email: [bidteam@tbrown.com](mailto:bidteam@tbrown.com)

Website: <http://www.tbrown.com>

Region: UKJ26 - East Surrey

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

## **T.S.G. BUILDING SERVICES PLC**

- Companies House: 03908728
- Public Procurement Organisation Number: PJVG-1112-MDMD

TSG House Cranborne Industrial Estate

Potters Bar

EN6 3JN

United Kingdom

Website: <http://www.tsgplc.com>

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

## **THERMOSERV LIMITED**

- Companies House: 01337045
- Public Procurement Organisation Number: PZML-2246-PPQP

Sterling House

Redhill

RH1 6RW

United Kingdom

Website: <http://www.thermoserv.co.uk>

Region: UKJ26 - East Surrey

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

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**Contracting authority**

## **The District Council of Folkestone and Hythe**

- Public Procurement Organisation Number: PHJN-7589-LMHY

Civic Centre, Castle Hill Avenue

Folkestone

CT20 2QY

United Kingdom

Contact name: Mrs Mhairi Richards

Telephone: +441303853401

Email: [procurement@folkestone-hythe.gov.uk](mailto:procurement@folkestone-hythe.gov.uk)

Website:

<https://www.folkestone-hythe.gov.uk/council-transparency/procurement-information>

Region: UKJ44 - East Kent

Organisation type: Public authority - sub-central government