This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/068402-2025">https://www.find-tender.service.gov.uk/Notice/068402-2025</a>

Award

# Domestic Gas Servicing, Maintenance and Associated Works

The District Council of Folkestone and Hythe

UK6: Contract award notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-068402

Procurement identifier (OCID): ocds-h6vhtk-055793 (view related notices)

Published 27 October 2025, 9:14am

## Scope

#### Reference

DN780803

## **Description**

The Council is appointing a contractor to deliver a Fully Inclusive Risk & Reward Contract (FIRRC) for the servicing, maintenance, responsive repairs, and upgrade works of gas, LPG, and solid fuel heating and hot water systems across its housing stock.

The contract will cover all associated components, including boilers, radiators, flues, cylinders, pipework, controls, and electrical elements, with all works delivered under a fixed-price model. The successful contractor will be responsible for ensuring full operational compliance, delivering first-time fixes where possible, and providing temporary heating when required.

The service includes resident liaison, void property coverage, energy efficiency advice, and support with compliance and safety inspections. Upgrade works may also be instructed at the Employer's discretion and must be delivered from design through to

completion.

## **Contract 1**

# **Supplier**

• T BROWN GROUP LIMITED

## **Contract value**

- £6,000,000 excluding VAT
- £7,200,000 including VAT

Above the relevant threshold

#### Award decision date

27 October 2025

## Date assessment summaries were sent to tenderers

27 October 2025

# Standstill period

• End: 5 November 2025

• 8 working days

## Earliest date the contract will be signed

21 November 2025

## **Contract dates (estimated)**

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

Extension option of up to 24 months dependent on the satisfactory performance of the contractor and presuming no significant changes to FHDC's requirements

## Main procurement category

Services

#### **CPV** classifications

- 50531100 Repair and maintenance services of boilers
- 50531200 Gas appliance maintenance services

#### **Contract locations**

• UKJ44 - East Kent

### Information about tenders

- 15 tenders received
- 9 tenders assessed in the final stage:
  - 5 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 8 suppliers unsuccessful (details included for contracts over £5 million)

### **Unsuccessful suppliers**

- BTU (INSTALLATION & MAINTENANCE) LIMITED
- HEWER FACILITIES MANAGEMENT LIMITED
- OCO LIMITED
- PURDY CONTRACTS LIMITED
- ROBERT HEATH HEATING LIMITED
- SURESERVE COMPLIANCE SOUTH LIMITED
- THERMOSERV LIMITED
- T.S.G. BUILDING SERVICES PLC

## **Procedure**

## **Procedure type**

Open procedure

# **Suppliers**

## **BTU (INSTALLATION & MAINTENANCE) LIMITED**

• Companies House: 01561231

• Public Procurement Organisation Number: PRNZ-5429-LPJD

38 Weyside Road

Surrey

GU1 1JB

**United Kingdom** 

Website: <a href="http://www.btu-group.com">http://www.btu-group.com</a>

Region: UKJ25 - West Surrey

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

#### **HEWER FACILITIES MANAGEMENT LIMITED**

• Companies House: 05832269

• Public Procurement Organisation Number: PPYY-8324-MHXG

Chargrove House Main Road

Cheltenham

**GL51 4GA** 

**United Kingdom** 

Website: <a href="http://www.hewerfm.co.uk/">http://www.hewerfm.co.uk/</a>

Region: UKK13 - Gloucestershire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

#### OCO LIMITED

• Companies House: 01418006

• Public Procurement Organisation Number: PHNY-2367-RYRR

Meersbrook House

Dartford

DA1 2AU

**United Kingdom** 

Website: http://www.ocolimited.co.uk

Region: UKJ43 - Kent Thames Gateway

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

#### **PURDY CONTRACTS LIMITED**

• Companies House: 01830283

Public Procurement Organisation Number: PNTN-7178-WHJD

Norfolk House, 13 Southampton Place

London

WC1A 2AJ

**United Kingdom** 

Website: <a href="https://www.purdycontracts.co.uk/">https://www.purdycontracts.co.uk/</a>

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

#### ROBERT HEATH HEATING LIMITED

• Companies House: 01773699

• Public Procurement Organisation Number: PVPY-9965-HYDV

Heath House

New Malden

KT3 4NN

**United Kingdom** 

Website: http://www.robertheath.co.uk

Region: UKI63 - Merton, Kingston upon Thames and Sutton

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

#### SURESERVE COMPLIANCE SOUTH LIMITED

• Companies House: 05158607

• Public Procurement Organisation Number: PPBM-9442-QQGG

Norfolk House

London

WC1A 2AJ

**United Kingdom** 

Website: https://www.sureserve.co.uk/sureserve-compliance/

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

#### T BROWN GROUP LIMITED

• Companies House: 01006630

Public Procurement Organisation Number: PLGP-7111-QJZP

Ground Floor Bluebird House

Leatherhead

KT22 7BA

**United Kingdom** 

Email: bidteam@tbrown.com

Website: <a href="http://www.tbrown.com">http://www.tbrown.com</a>

Region: UKJ26 - East Surrey

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

#### T.S.G. BUILDING SERVICES PLC

• Companies House: 03908728

• Public Procurement Organisation Number: PJVG-1112-MDMD

TSG House Cranborne Industrial Estate

Potters Bar

EN6 3JN

**United Kingdom** 

Website: http://www.tsgplc.com

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

## THERMOSERV LIMITED

• Companies House: 01337045

• Public Procurement Organisation Number: PZML-2246-PPQP

Sterling House

Redhill

RH1 6RW

**United Kingdom** 

Website: http://www.thermoserv.co.uk

Region: UKJ26 - East Surrey

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

# **Contracting authority**

## The District Council of Folkestone and Hythe

• Public Procurement Organisation Number: PHJN-7589-LMHY

Civic Centre, Castle Hill Avenue

Folkestone

**CT20 2QY** 

**United Kingdom** 

Contact name: Mrs Mhairi Richards

Telephone: +441303853401

Email: procurement@folkestone-hythe.gov.uk

Website:

https://www.folkestone-hythe.gov.uk/council-transparency/procurement-information

Region: UKJ44 - East Kent

Organisation type: Public authority - sub-central government