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Tender

Universal Credit Automation Tool

City of York Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-068338

Procurement identifier (OCID): ocds-h6vhtk-05d3b4

Published 24 October 2025, 4:48pm

Scope

Reference

104517

Description

Connect our Housing Management System (HMS) - At date of RFQ is MRI's Open Housing - with the DWP's Universal Credit (UC) Portal

Update our HMS, MRI's Open Housing with a UC flag

Must include installation.

For approx. 7500 properties in the initial year,

Total value (estimated)

- £30,000 excluding VAT

- £36,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 26 November 2025 to 25 November 2026
- Possible extension to 25 November 2028
- 3 years

Description of possible extension:

2x12 months extensions.

Full contract is therefore:

12 + 12 +12 months

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKE21 - York
-

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

31 October 2025, 12:00pm

Tender submission deadline

5 November 2025, 12:00pm

Submission address and any special instructions

<https://yortender.eu-supply.com>

Reference: 104517

Tenders may be submitted electronically

Yes

Award criteria

60% Quality based on 14 questions

40% Cost based on implementation and 7500 properties in the initial year,

Procedure

Procedure type

Below threshold - open competition

Contracting authority

City of York Council

- Public Procurement Organisation Number: PQVW-9426-LDJV

West Offices, Station Rise

York

YO1 6GA

United Kingdom

Email: procurement@york.gov.uk

Region: UKE21 - York

Organisation type: Public authority - sub-central government