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Contract

Framework and Services Agreement for the Provision of Community Choices Services in Westmorland and Furness

Westmorland and Furness Council

F03: Contract award notice

Notice identifier: 2025/S 000-068336

Procurement identifier (OCID): ocids-h6vhtk-04e5bd

Published 24 October 2025, 4:42pm

Section I: Contracting authority

I.1) Name and addresses

Westmorland and Furness Council

South Lakeland House, Lowther Street

Kendal

LA9 4DQ

Contact

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Email

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Telephone

+44 7423749646

Country

United Kingdom

Region code

UKD1 - Cumbria

Internet address(es)

Main address

<https://www.westmorlandandfurness.gov.uk/>

Buyer's address

<https://www.westmorlandandfurness.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Framework and Services Agreement for the Provision of Community Choices Services in Westmorland and Furness

Reference number

DN764299

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The focus of the Framework will be upon outcome-based support, with providers expected to both demonstrate innovative solutions to meet individual needs and clearly evidence how individual outcomes have been achieved.

The Services have been divided into the following work packages (Lots):

- Lot 1: Mental Health Recovery and Maintenance – Provision of individual and group support for those experiencing mental ill-health.
- Lot 2: Dementia – Provision of specialist sessions for those living with dementia and provide respite for their carers and families.
- Lot 3: Social and Community Connections – community/interest/needs based opportunities which may or may not be buildings based.
- Lot 4: Preparation for Employment – services to identify an individual's specific employment-related needs; provide bespoke employment-related training; work placements or supported internships with the ultimate aim of mainstream employment.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £1 / Highest offer: £2,144,000 taken into consideration

II.2) Description

II.2.1) Title

Mental Health Recovery and Maintenance

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD12 - East Cumbria

II.2.4) Description of the procurement

Lot 1: Mental Health Recovery and Maintenance – Provision of individual and group support for those experiencing mental ill-health.

II.2.5) Award criteria

Cost criterion - Name: Quality / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Dementia

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD12 - East Cumbria

II.2.4) Description of the procurement

- Lot 2: Dementia – Provision of specialist sessions for those living with dementia and

provide respite for their carers and families.

II.2.5) Award criteria

Cost criterion - Name: Quality / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Social and Community Connections

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD12 - East Cumbria

II.2.4) Description of the procurement

- Lot 3: Social and Community Connections – community/interest/needs based opportunities which may or may not be buildings based.

II.2.5) Award criteria

Cost criterion - Name: Quality / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Preparation for Employment

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKD12 - East Cumbria

II.2.4) Description of the procurement

- Lot 4: Preparation for Employment – services to identify an individual's specific employment-related needs; provide bespoke employment-related training; work placements or supported internships with the ultimate aim of mainstream employment.

II.2.5) Award criteria

Cost criterion - Name: Quality / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-006489](#)

Section V. Award of contract

Lot No

1

Title

Mental Health Recovery and Maintenance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 July 2025

V.2.2) Information about tenders

Number of tenders received: 22

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

KAPLAN CARE LIMITED

Carnforth

Country

United Kingdom

NUTS code

- UKD12 - East Cumbria

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

OIZA HEALTHCARE LIMITED

Mansfield

Country

United Kingdom

NUTS code

- UKD12 - East Cumbria

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

WAYTHROUGH

Durham

Country

United Kingdom

NUTS code

- UKD12 - East Cumbria

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £2,144,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Dementia

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 July 2025

V.2.2) Information about tenders

Number of tenders received: 22

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

KAPLAN CARE LIMITED

Carnforth

Country

United Kingdom

NUTS code

- UKD12 - East Cumbria

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

REVELATIONS HEALTHCARE LTD

High Wycombe

Country

United Kingdom

NUTS code

- UKD12 - East Cumbria

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £2,144,000 taken into consideration

Section V. Award of contract

Lot No

3

Title

Social and Community Connections

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 July 2025

V.2.2) Information about tenders

Number of tenders received: 22

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

KAPLAN CARE LIMITED

Carnforth

Country

United Kingdom

NUTS code

- UKD12 - East Cumbria

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

OIZA HEALTHCARE LIMITED

Mansfield

Country

United Kingdom

NUTS code

- UKD12 - East Cumbria

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

REVELATIONS HEALTHCARE LTD

High Wycombe

Country

United Kingdom

NUTS code

- UKD12 - East Cumbria

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

PEOPLE FIRST INDEPENDENT ADVOCACY

Carlisle

Country

United Kingdom

NUTS code

- UKD12 - East Cumbria

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

RIGHT2WORK C.I.C.

Kendal

Country

United Kingdom

NUTS code

- UKD12 - East Cumbria

The contractor is an SME

No

V.2.3) Name and address of the contractor

GLENMORE TRUST

Carlisle

Country

United Kingdom

NUTS code

- UKD12 - East Cumbria

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £2,144,000 taken into consideration

Section V. Award of contract

Lot No

4

Title

Preparation for Employment

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 July 2025

V.2.2) Information about tenders

Number of tenders received: 22

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

RIGHT2WORK C.I.C.

Kendal

Country

United Kingdom

NUTS code

- UKD12 - East Cumbria

The contractor is an SME

No

V.2.3) Name and address of the contractor

PEOPLE FIRST INDEPENDENT ADVOCACY

Carlisle

Country

United Kingdom

NUTS code

- UKD12 - East Cumbria

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

KAPLAN CARE LIMITED

Carnforth

Country

United Kingdom

NUTS code

- UKD12 - East Cumbria

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1 / Highest offer: £2,144,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

HM Court Services

London

Country

United Kingdom