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Tender

NHS South West London ICB - Long-Term Conditions (LTC) Community Outreach, Expert Patient Programme (EPP) LTC Self-Management And Pentathlon Healthy Lifestyle Programme Services.

NHS SOUTH WEST LONDON INTEGRATED CARE BOARD

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-068333

Procurement identifier (OCID): ocds-h6vhtk-05d3b1

Published 24 October 2025, 4:38pm

Scope

Reference

PRJ 4014

Description

NHS South West London Integrated Care Board (ICB) (Croydon Place) is seeking to commission Long-Term Conditions (LTC) Community Outreach, Expert Patient Programme (EPP), LTC Self-Management and Pentathlon Healthy Lifestyle Programme Services.

Since 2020, the LTC Community Outreach and Expert Patients Programme has been focussing on prevention, early identification and improved management of LTCs in Croydon with the aim to raise awareness with people who do not regularly access GPs or local NHS services. With the population in Croydon with two or more long term conditions at 23% and set to increase, a collaborative approach across all long-term conditions is

key to manage, support and prevent increases in the number of Long-Term Conditions and the costs associated with that to health and the individual. The aims of the LTC community outreach and EPP programme are to deliver cost-effective, culturally competent, and preventative community health interventions that address the health inequalities in Black, Asian and Minority Ethnic (BAME) communities which constitute circa 50% of SWL ICB's core20 communities, particularly in deprived and underserved wards such as Thornton Heath and New Addington.

In particular the LTC community out-reach health and wellbeing checks, Pentathlon healthy lifestyle courses and Expert Patient Programme (EPP) LTC self-management course are anticipated to:

- Support raising grass roots awareness of LTC risk and risk factors and support people to adopt healthier lifestyles to reduce the risks of LTC, support early identification and diagnosis and self-management in key Croydon communities.
- Empower patients with LTCs to feel more confident in managing their own condition and keep them active and engaged in their lives.
- Tackle health inequalities and increase uptake from hard-to-reach groups.

The Contract is expected to commence in April 2026 for an initial period of 2 years. The contract may be extended for an additional period of 1 year at the sole discretion of the Authority.

The total contract value for the 2+1 period is £297,000 inclusive of VAT. (£99,000 inclusive of VAT per annum)

Interested Organisations must express an interest via Atamis e-tendering portal. Bidders need to register on Atamis if they are not registered already. This can be done by clicking the link below

<https://health-family.force.com/s/Welcome>

Once registered, you can express an interest in this project by clicking the following the link to this specific project ;

https://atamis-1928.my.salesforce-sites.com/ProSpend_CS_ContractPage?SearchType=Projects&uid=a07Sr00000kb2P5IAI&searchStr=Prj+4014&sortStr=Recently+Published&page=1&filters=&County=

Please note that any submission of bids by any other means will not be considered.

This a regulated below threshold procurement for a light touch contract and contracting

authority is bound only by those provisions of Procurement Act 2023 that are applicable to a regulated below threshold procurement.

Total value (estimated)

- £247,500 excluding VAT
- £297,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2028
- Possible extension to 31 March 2029
- 3 years

Description of possible extension:

The initial term of the contract is 2 years with an option to extend for a further one year at the sole discretion of the authority.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI62 - Croydon

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

5 November 2025, 5:00pm

Tender submission deadline

14 November 2025, 5:00pm

Submission address and any special instructions

https://atamis-1928.my.salesforce-sites.com/ProSpend_CS_ContractPage?SearchType=Projects&uid=a07Sr00000kb2P5IAI&searchStr=Prj+4014&sortStr=Recently+Published&page=1&filters=&County=

Tenders may be submitted electronically

Yes

Award criteria

Please refer to the RFQ guidance document and bid response document for the award criteria and the weights for each criteria.

Procedure

Procedure type

Below threshold - open competition

Special regime

Light touch

Documents

Associated tender documents

https://atamis-1928.my.salesforce-sites.com/ProSpend__CS_ContractPage?SearchType=Projects&uid=a07Sr00000kb2P5IAI&searchStr=Prj+4014&sortStr=Rec

[ently+Published&page=1&filters=&County=](#)

All procurement documents are available at the above link.

Contracting authority

NHS SOUTH WEST LONDON INTEGRATED CARE BOARD

- NHS Organisation Data Service: QWE
- Public Procurement Organisation Number: PVVY-4762-MPRZ

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Region: UKI63 - Merton, Kingston upon Thames and Sutton

Organisation type: Public authority - central government