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Planning

HH072-25-HB Specialist Environmental Aids for Deaf People

NHS Highland

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-068313

Procurement identifier (OCID): ocds-h6vhtk-05d3a5

Published 24 October 2025, 4:08pm

Section I: Contracting authority

I.1) Name and addresses

NHS Highland

Assynt House, Beechwood Park

Inverness

IV2 3BW

Email

nhsh.tenders@nhs.scot

Telephone

+44 1463704000

Country

United Kingdom

NUTS code

UKM6 - Highlands and Islands

Internet address(es)

Main address

<http://www.nhshighland.scot.nhs.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00302

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HH072-25-HB Specialist Environmental Aids for Deaf People

Reference number

HH072-25-HB

II.1.2) Main CPV code

- 33185000 - Hearing aids

II.1.3) Type of contract

Supplies

II.1.4) Short description

Provision of Environmental Aids and Equipment

Supply specialist aids and equipment to enhance independence, safety, and overall wellbeing for individuals with hearing loss across the Highland region.

Maintenance and Repair Support

Offer assistance with the servicing and repair of hearing-related equipment provided to individuals.

Recycling and Disposal of Non-Functional Equipment

Facilitate the responsible recycling and disposal of returned equipment that is no longer operational.

Training and Advisory Services for Deaf Support Staff

Deliver expert guidance and training to deaf support staff on the use, functionality, and appropriateness of specialist aids and equipment tailored to the needs of individuals with hearing loss.

We are inviting responses from current or prospective suppliers of Specialist Environmental Aids for Deaf People. Your feedback will be utilised to inform the

commercial strategy and specification. This PIN Notice and associated questionnaire is for information gathering and market engagement only. This is not a call for competition.

II.1.5) Estimated total value

Value excluding VAT: £125,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 33196200 - Devices for the disabled
- 33196100 - Devices for the elderly
- 33196000 - Medical aids
- 33185000 - Hearing aids
- 33185100 - Parts and accessories for hearing aids
- 85120000 - Medical practice and related services
- 32552150 - Telephones for visually-impaired
- 32552160 - Telephones for hearing-impaired

II.2.3) Place of performance

NUTS codes

- UKM6 - Highlands and Islands

Main site or place of performance

NHS Highland

II.2.4) Description of the procurement

NHS Highland is seeking to engage a suitably qualified organisation to deliver a comprehensive service for the provision of environmental aids and equipment designed to enhance the independence, safety, and overall wellbeing of individuals with hearing loss across the Highland region.

The appointed contractor will be responsible for the following key service components:

- Supply of Aids and Equipment: Provision of specialist environmental aids and equipment to eligible individuals, on a loan basis, as determined by NHS Highland's established risk and eligibility criteria.
- Maintenance and Repair Services: Facilitation of repairs to issued equipment where feasible, ensuring that returned items are restored to a functional condition suitable for re-issue, thereby supporting the sustainability and efficiency of the service.

Recycling and Disposal Compliance: Management of equipment recycling and disposal in accordance with the Waste Electrical and Electronic Equipment (WEEE) regulations, ensuring environmentally responsible practices are upheld.

- Training and Advisory Support: Delivery of expert guidance and training to deaf support staff, covering the operation, functionality, and appropriateness of the aids and equipment provided, to ensure optimal use and benefit for individuals with hearing loss.

II.2.14) Additional information

There may be an opportunity to lot this requirement depending on the results for our market research.

II.3) Estimated date of publication of contract notice

12 December 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=813938.

(SC Ref:813938)