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Contract

## **NHS South West London ICB- The Provision of Digital Corporate Platform Licences**

NHS SOUTH WEST LONDON INTEGRATED CARE BOARD

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-068295

Procurement identifier (OCID): ocds-h6vhtk-05d39a

Published 24 October 2025, 3:48pm

### **Scope**

### **Description**

NHS South West London Integrated Care Board wished to procure an annual enterprise licence for a Digital Corporate Platform/solution to create a 'single digital front door' allowing staff to access information, launch processes, progress and automate queries, and interact with organisational services.

The platform/solution must have out of the box capability for approvals workflows which can be adapted for any approvals scenario, AI to find/curate answers from local policies stored in SharePoint and content management capabilities sufficient to replace the current SWL ICB Intranet.

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## **Contract 1**

### **Supplier**

- ServiceNow UK Ltd

### **Contract value**

- £42,492 excluding VAT
- £50,990.40 including VAT

Below the relevant threshold

### **Date signed**

30 September 2025

### **Contract dates**

- 30 September 2025 to 29 September 2026
- 1 year

### **Main procurement category**

Services

### **CPV classifications**

- 48100000 - Industry specific software package
- 48610000 - Database systems

- 72000000 - IT services: consulting, software development, Internet and support

## **Contract locations**

- UK - United Kingdom
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## **Procedure**

### **Procedure type**

Below threshold - limited competition

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## **Supplier**

### **ServiceNow UK Ltd**

- Companies House: 06299383

Strata Building, 1 Bridge Street

Stains

TW18 4TW

United Kingdom

Email: [olivia.charles@servicenow.com](mailto:olivia.charles@servicenow.com)

Region: UKJ25 - West Surrey

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

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## Contracting authority

### **NHS SOUTH WEST LONDON INTEGRATED CARE BOARD**

- NHS Organisation Data Service: QWE
- Public Procurement Organisation Number: PVVY-4762-MPRZ

120 The Broadway

London

SW19 1RH

United Kingdom

Email: [diane.kelly@swlondon.nhs.uk](mailto:diane.kelly@swlondon.nhs.uk)

Region: UKI63 - Merton, Kingston upon Thames and Sutton

Organisation type: Public authority - central government