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Award

Leisure Management System (LMS)

The University Of Kent

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-068203

Procurement identifier (OCID): ocds-h6vhtk-058c56 ([view related notices](#))

Published 24 October 2025, 1:23pm

Scope

Reference

CB25_004

Description

In September 2023, Kent Sport launched a new sports strategy aiming to support and improve student and staff health and wellbeing and attract the local community on to campus to enjoy the plethora of facilities. With the increased necessity to generate income, improve membership recruitment and retention and provide a seamless overall customer experience, procuring a new Leisure Management System (LMS) is an essential step in reaching these outcomes for the department

The LMS will replace the current system which is unable to meet key operational requirements with limitations in reporting functionality and data management capabilities. A replacement solution is required to provide comprehensive, accurate and timely reporting and data management

Contract 1. Leisure Management System (LMS)

Supplier

- GLADSTONE MRM LIMITED

Contract value

- £99,623 excluding VAT
- £119,547.60 including VAT

Below the relevant threshold

Award decision date

24 October 2025

Earliest date the contract will be signed

5 November 2025

Contract dates (estimated)

- 31 July 2026 to 31 July 2029
- 3 years, 1 day

Main procurement category

Goods

CPV classifications

- 48612000 - Database-management system

Contract locations

- UKJ4 - Kent

Information about tenders

- 6 tenders received
- 6 tenders assessed in the final stage:
 - 6 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 5 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Below threshold - open competition

Supplier

GLADSTONE MRM LIMITED

- Companies House: 01548633
- Public Procurement Organisation Number: PRHV-9662-QQBZ

Gladstone House Hithercroft Road

Oxfordshire

OX10 9BT

United Kingdom

Email: tenders@gladstonesoftware.co.uk

Website: <http://www.gladstonesoftware.co.uk>

Region: UKJ14 - Oxfordshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Leisure Management System (LMS)

Contracting authority

The University Of Kent

- UK Register of Learning Providers (UKPRN number): 10007150
- Public Procurement Organisation Number: PDYN-9654-JPQJ

The Registry,

Canterbury

CT2 7NZ

United Kingdom

Email: procurement@kent.ac.uk

Website: <http://www.kent.ac.uk/>

Region: UKJ44 - East Kent

Organisation type: Public authority - sub-central government