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Contract

002677 - NitroPro Renewal

Durham County Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-068080

Procurement identifier (OCID): ocds-h6vhtk-05d31c

Published 24 October 2025, 10:39am

Scope

Reference

002677

Description

Renewal of licence and technical support for Nitro Pro software.

This product has been used within the authority for multiple years and is an integral part of the day to day working processes for many teams.

Contract 1

Supplier

- Nitro Software

Contract value

- £47,682 excluding VAT
- £57,218.40 including VAT

Below the relevant threshold

Date signed

26 September 2025

Contract dates

- 28 December 2025 to 27 December 2026
- Possible extension to 27 December 2028
- 3 years

Description of possible extension:

2 x 12 months allowable extensions

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Procedure

Procedure type

Below threshold - without competition

Supplier

Nitro Software

Inc, 447 Sutter Street, Suite 405 #1015

San Francisco

CA 94108, US

United States

Email: shannen.horan@gonitro.com

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Durham County Council

- Public Procurement Organisation Number: PMPB-8772-VYWM

Corten House, Dunholme Close

Durham

DH1 5WB

United Kingdom

Email: ethan.bowman@durham.gov.uk

Website: <http://www.durham.gov.uk/>

Region: UKC14 - Durham CC

Organisation type: Public authority - sub-central government