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Planning

Preliminary Market Engagement Notice - Door Entry Systems - ID691

Trent and Dove Housing

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-068070

Procurement identifier (OCID): ocds-h6vhtk-05d314

Published 24 October 2025, 10:25am

Scope

Description

Trent & Dove Housing is seeking to engage a suitably qualified and experienced service provider to deliver the servicing, maintenance, and reactive repair of door entry and associated security systems across its housing stock.

The scope of this procurement includes the inspection, testing, planned preventative maintenance, and responsive repairs for the following equipment types:

Door entry and access control systems (audio/visual, single and multi-block)

Door closers and assisted opening systems

Automatic gates, barriers, and powered doors

Closed-circuit television (CCTV) systems

Warden call systems

Intruder alarm systems

Associated electrical and control components

The appointed service provider will be responsible for ensuring that all systems remain fully operational and compliant with current British Standards, statutory requirements, and Trent & Dove's internal compliance framework.

The contract will support the continued safe and reliable operation of security and access systems within communal and residential areas, ensuring the protection of residents, visitors, and assets. Key outcomes include:

Maintaining 100% compliance with applicable standards and regulations

Providing timely, high-quality maintenance and repair services

Delivering value for money through efficient scheduling and digital reporting

Supporting Trent & Dove's social value, sustainability, and community investment objectives

This procurement aims to secure a service partner capable of providing a customer-focused, resilient, and technically proficient service that underpins Trent & Dove's mission to transform homes, lives, and neighbourhoods.

Total value (estimated)

- £500,000 excluding VAT
- £600,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2027 to 31 March 2030
- Possible extension to 31 March 2032

- 5 years

Main procurement category

Services

CPV classifications

- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 50324100 - System maintenance services
- 50610000 - Repair and maintenance services of security equipment
- 45312000 - Alarm system and antenna installation work
- 32231000 - Closed-circuit television apparatus

Contract locations

- UKH - East of England

Engagement

Engagement deadline

7 November 2025

Engagement process description

Interested suppliers are invited to participate in this pre-market engagement exercise by reviewing and completing the Pre-Market Engagement (PME) Questionnaire provided with this notice.

The purpose of this engagement is to gather supplier insight, innovation, and feedback to help Trent & Dove Housing shape the upcoming Door Entry and Security Systems Servicing & Maintenance procurement. This includes the servicing, maintenance, and reactive repair of door entry, CCTV, access control, warden call, and related security systems across our housing stock.

Suppliers should:

Download and complete the PME Questionnaire attached to this notice.

Submit their completed response by email to lewis.pavey@trentanddove.org, clearly marked "PME Response - Door Entry Systems - ID691".

Ensure responses are submitted by the stated closing date.

All information gathered will be used solely to inform the future procurement approach and specification. Participation in this exercise is for market research purposes only and does not constitute a formal tender or prequalification.

Trent & Dove Housing may use the feedback received to refine its requirements, evaluation approach, and contract structure. Suppliers who engage in this PME will not be advantaged or disadvantaged in any future tender process.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

1 September 2026

Contracting authority

Trent and Dove Housing

- Companies House: IP030668

Trinity Square

Burton-on-Trent

DE14 1BL

United Kingdom

Contact name: Lewis Pavey

Email: lewis.pavey@trentanddove.org

Website: <https://www.trentanddove.org/>

Region: UKG24 - Staffordshire CC

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

GBS Procure Limited

Summary of their role in this procurement: GBS Procure Limited act as the contracting authority's external procurement team, managing this procurement on their behalf, including preparation, tendering, moderating evaluation, and award in full compliance with applicable procurement regulations.

- Companies House: 11744670

10 Blackthorn Road

Kenilworth

CV8 2DS

United Kingdom

Contact name: Lewis Pavey

Email: lewis.pavey@gbsprocure.com

Website: <http://www.gbsprocure.com/>.

Region: UKG13 - Warwickshire

Contact organisation

Contact Trent and Dove Housing for any enquiries.