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Tender

Northamptonshire GP Out of Hours Service

NHS Northamptonshire ICB

F02: Contract notice

Notice identifier: 2025/S 000-067991

Procurement identifier (OCID): ocds-h6vhtk-058ac2

Published 23 October 2025, 5:48pm

Section I: Contracting authority

I.1) Name and addresses

NHS Northamptonshire ICB

Haylock House, Kettering Parkway

Kettering

NN15 6EY

Email

agem.procurementnorthants@nhs.net

Country

United Kingdom

Region code

UKF24 - West Northamptonshire

Internet address(es)

Main address

<https://www.icnorthamptonshire.org.uk/icb>

Buyer's address

<https://www.ardengemcsu.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Northamptonshire GP Out of Hours Service

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Northamptonshire Integrated Care Board (NICB) is inviting tenders from suitably qualified and experienced providers for a Northamptonshire GP Out of Hours Service (OOH) to deliver a clinically safe, effective, and accessible OOH service for all patients registered with a Northamptonshire GP. NHS Arden and Greater East Midlands CSU (AGCSU) is acting as an agent for and on behalf of NICB and is supporting this Provider Selection Regime Competitive Process.

II.1.5) Estimated total value

Value excluding VAT: £50,490,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF2 - Leicestershire, Rutland and Northamptonshire

II.2.4) Description of the procurement

NHS Northamptonshire Integrated Care Board (NICB) is inviting tenders from suitably qualified and experienced providers for a Northamptonshire GP Out of Hours Service (OOH) to deliver a clinically safe, effective, and accessible OOH service for all patients

registered with a Northamptonshire GP. NHS Arden and Greater East Midlands CSU (AGCSU) is acting as an agent for and on behalf of NICB and is supporting this Provider Selection Regime Competitive Process.

The Service will provide access to unplanned urgent care; working in partnership with the wider urgent care system across primary, community, secondary health and social care.

The Service must:

- Be clinically safe
- Provide value for money
- Be sustainable
- Make the best use of and develop the skills of the workforce
- Develop local clinical engagement
- Reduce unnecessary attendances to acute providers of emergency care
- Work collaboratively with partner organisations
- Not increase pressure on the ambulance service
- Be innovative
- Not increase pressure on in-hours GP services
- Seek to align protocols where appropriate to do so.

The contract will also include support for Protected Learning Time (PLT). The ICB permits GP Practices to close for up to 10 afternoons per calendar year to facilitate Protected Learning Time (PLT), allowing practice staff to participate in specialist, clinical, and/or mandatory training. The Provider will be responsible for ensuring that an effective service is maintained between the hours of 12:00 and 18:30 on designated PLT afternoons.

The contract will be for a period of 5 years and 6 months with the option to extend for up to a further 2 years, commencing 1st October 2026.

The maximum annual contract value is £6.732 million per annum ex VAT.

Please note there is a financial threshold associated with this procurement. Any bids exceeding £ £6.732 million per annum (ex VAT) will be excluded from evaluation and disqualified from the process. No bids over £6.732 million per annum (ex VAT) will be accepted. Further details can be found within the procurement documentation.

To register your interest and submit a bid, please follow the link below, and search for the project reference as detailed: <https://health-family.force.com/s/Welcome>

Project Reference: C395316

Project Name: Northamptonshire GP Out of Hours Service

II.2.5) Award criteria

Price

II.2.6) Estimated value

Value excluding VAT: £50,490,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 October 2026

End date

31 March 2034

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Option to extend a further 2 years (24 months).

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-049931](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

2 December 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 31 March 2026

IV.2.7) Conditions for opening of tenders

Date

2 December 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act Regulations 2023 do not apply to this award.

VI.4) Procedures for review

VI.4.1) Review body

High Court

Strand,

London,

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.theroyalcourtsofjustice.com>

VI.4.2) Body responsible for mediation procedures

NHS Northamptonshire ICB

Haylock House, Kettering Parkway

Kettering

NN15 6EY

Country

United Kingdom

Internet address

<https://www.icnorthamptonshire.org.uk/icb>