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Planning

Heating, Hot water and Ventilation Plant Maintenance Services

Norfolk County Council

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-067937

Procurement identifier (OCID): ocds-h6vhtk-05d2c6

Published 23 October 2025, 4:16pm

Scope

Reference

NCCT43163

Description

Norfolk County Council (NCC) will soon be seeking to appoint a single contractor for the planned and reactive maintenance services of heating, hot water and ventilation plant in schools and highways depots across Norfolk.

We are currently scoping our requirements for these services and are alerting the market to the forthcoming procurement.

Total value (estimated)

- £4,720,000 excluding VAT
- £5,664,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 May 2026 to 31 March 2030
- Possible extension to 31 March 2035
- 8 years, 11 months

Description of possible extension:

The Contract may be extended by up to 60 months at the Council's discretion. One 60 month extension may be granted or a number shorter periods totalling no more the 60 months.

Main procurement category

Services

CPV classifications

- 39715000 - Water heaters and heating for buildings; plumbing equipment
- 42520000 - Ventilation equipment
- 45259300 - Heating-plant repair and maintenance work
- 50720000 - Repair and maintenance services of central heating
- 71314310 - Heating engineering services for buildings
- 71315410 - Inspection of ventilation system

Contract locations

- UKH15 - Norwich and East Norfolk
- UKH16 - North and West Norfolk
- UKH17 - Breckland and South Norfolk

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

21 November 2025

Tender submission deadline

5 January 2026, 11:59pm

Submission address and any special instructions

****The Procurement Act 2023 requires bidders to be registered on Find a Tender (Central Digital Platform) before they are able to bid for contracts. Should you wish to bid

for this contract when it is live it is essential that you do this. Instructions on what needs to be done can be found here: <https://www.youtube.com/watch?v=XxsbVW4q-k0> ****

We are currently seeking expression of interest only at this point. As such no procurement documents are currently available. To express an interest and participate in this procurement once it is live, applicants must first be registered on the system at <https://in-tendhost.co.uk/norfolkcc>. Full instructions for registration and use of the system can be found at <https://in-tendhost.co.uk/norfolkcc/asp/BuyerProfiles>. Once registered

you will be able to see the procurement project under the tenders` section and `express an interest` to view the documentation. If you encounter any difficulties whilst using the system you can contact the In-tend support team by phoning +44 8442728810 or emailing support@in-tend.co.uk.

By expressing an interest now, you will automatically be notified when the procurement documents are published. The publication of the tender notice will provide an additional opportunity to express and interest.

Languages that may be used for submission

English

Award decision date (estimated)

19 January 2026

Other information

Description of risks to contract performance

It should be noted that the values stated in this notice are estimates based on previous spend. Properties or equipment being added or removed from the contract and the level of reactive maintenance required will have an overall bearing on the final contract value.

Please note that both Norfolk County Council and Suffolk County Council have approved a devolution deal which is expected to lead to the establishment of a Mayoral Combined County Authority with strategic powers, headed by an elected mayor. Subject to the government laying a Statutory Instrument and to its approval by Parliament to formally establish the new combined authority, the first Mayoral election is expected to be in May 2026.

Government has also invited participation by Norfolk in Local Government Review. This process has the potential to lead to unitary local government in Norfolk.

One of these changes could happen without the other.

The contract may be assigned or novated to any successor authority(ies) to Norfolk County Council or to any joint body incorporating or formed by any such successor.

Applicable trade agreements

- Government Procurement Agreement (GPA)

Procedure

Procedure type

Open procedure

Contracting authority

Norfolk County Council

- Public Procurement Organisation Number: PDYH-3246-XWTR

County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Email: sourcingteam@norfolk.gov.uk

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government