

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/067762-2025>

Tender

LS026 London Stadium Ticketing System

London Stadium 185 Limited

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-067762

Procurement identifier (OCID): ocds-h6vhtk-05d255

Published 23 October 2025, 12:05pm

Scope

Reference

LS026

Description

London Stadium or “LS” (the Contracting Authority) is seeking to appoint a supplier to provide the LS Ticketing System over a 5-year term. The contract will deliver obligations on the venue to contract, plan and host major events, therefore LS requires a ticketing system able to perform a variety of functions.

At the point of enquiry for a major event, LS will build an event manifest onto the Ticketing System. This will be used to support the process of forecasting commercials and capacities. Once the event has been confirmed, the manifest remains in use to plan and execute the sale of tickets within the venue for the event.

As the event process continues, the Ticketing System will have several functions, including the sale of venue allocations. There is a direct relationship between the Ticketing System and the venue’s access control hardware and a process is managed to upload all event tickets onto the Stadium’s entry system to allow customer entry during

the event.

LS is a multi-event venue in the heart of the Queen Elizabeth Olympic Park. The venue hosts Premier League football, international athletics, Major League Baseball, international rugby, Concerts and a range of conferences and community events. LS is a subsidiary of the Greater London Authority (GLA) and is accountable to Londoners through the Mayor.

To respond to this opportunity, please click here: <https://www.delta-esourcing.com/respond/422X335Q9H>

If you experience any technical difficulties from accessing the above url, then please contact the Delta eSourcing Helpdesk on call 0800 923 9236 or email helpdesk@delta-esourcing.com.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=989020769>

Total value (estimated)

- £1,788,500 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 February 2026 to 31 January 2031
- 5 years

Main procurement category

Services

CPV classifications

- 79952000 - Event services

Contract locations

- UK - United Kingdom

Submission

Enquiry deadline

7 November 2025, 4:00pm

Submission type

Tenders

Tender submission deadline

19 November 2025, 12:00pm

Submission address and any special instructions

<https://www.delta-esourcing.com/respond/422X335Q9H>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

30 January 2026

Award criteria

Name	Type	Weighting
Cost of Service	Price	25%
Functional Requirements - self certification check list	Quality	20%
System Architecture and data flow	Quality	8%
System Design	Quality	8%
System Support	Quality	8%
System Security	Quality	8%
Ticket Marketing	Quality	8%
Tenderer's Sponsorship	Price	5%
Cyber Security Risks	Quality	4%
Cyber Security Supply Chains	Quality	3%
Environmental Sustainability	Quality	3%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

Stage 1 Written Tender, Stage 2 Demonstrations, Stage 3 Testing, Stage 4 Negotiation, Stage 5 Award

Contracting authority

London Stadium 185 Limited

- Public Procurement Organisation Number: PHBV-4443-HXBV

London Stadium 185 Limited, The Stadium, Queen Elizabeth Olympic Park

London

E20 2ST

United Kingdom

Contact name: Mark Skurr

Email: Procurement@londonstadium185.com

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - sub-central government