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Contract

Dollar Universe Maintenance

THE OPEN UNIVERSITY

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-067745

Procurement identifier (OCID): ocds-h6vhtk-05d24a

Published 23 October 2025, 11:39am

Scope

Reference

OUPA10864

Description

Continued maintenance for Dollar Universe, a workload automation software. Dollar Universe is a scheduling tool which manages all of the dependencies between the hundreds of "batch jobs" within our applications. These batch jobs typically run overnight and include updates to key OU databases. This maintenance contract allows us to raise support tickets when issues arise.

Dollar Universe is a critical part of the OU's infrastructure and it is vital that we have this ongoing maintenance in place.

130,290USD (inc VAT)

Contract 1

Supplier

- Ignite Technology Limited a

Contract value

- 108575 USD excluding VAT
- 130290 USD including VAT

Below the relevant threshold

Date signed

20 October 2025

Contract dates

- 1 November 2025 to 31 October 2028
- 3 years

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Procedure

Procedure type

Below threshold - unknown

Supplier

Ignite Technology Limited a

22-26 Kings Street, King's Lynn

Norfolk

PE30 1HJ

United Kingdom

Email: charlotte.gilliland@ignite-tec.com

Region: UKH16 - North and West Norfolk

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

THE OPEN UNIVERSITY

- Charity Commission (England and Wales): RC000391
- Public Procurement Organisation Number: PYNW-6296-ZJQQ

Walton Hall

Milton Keynes

MK7 6AA

United Kingdom

Email: finance-tenders@open.ac.uk

Region: UKJ12 - Milton Keynes

Organisation type: Public authority - sub-central government