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Tender

Consultancy support for HSW enforced accessibility regulatory activities

Office of Rail and Road

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-067715

Procurement identifier (OCID): ocds-h6vhtk-05d234

Published 23 October 2025, 10:45am

Scope

Reference

ORR CT 25-52

Description

The Office of Rail and Road (ORR) invites tenders for the provision of expert consultancy support to assist with its regulatory responsibilities concerning rail vehicle accessibility. The successful supplier will provide independent, evidence-based analysis of potential non-compliances with accessibility standards under the Railways (Interoperability) Regulations 2011 and the Rail Vehicle Accessibility (Non-Interoperable Rail System) Regulations 2010. This support will be delivered under a call-off contract structure, with individual Statements of Work issued as required. The consultant will be expected to respond to reactive casework, often initiated by public complaints, and produce detailed reports to inform enforcement decisions. The contract will run for approximately 36 months.

Total value (estimated)

- £80,000 excluding VAT
- £96,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 15 December 2025 to 31 March 2028
- Possible extension to 31 March 2029
- 3 years, 3 months, 17 days

Description of possible extension:

The initial contract is expected to run for approximately 36 months, with a maximum budget of £80,000 (excluding VAT). While the contract is structured as a call-off agreement with no guaranteed volume of work, ORR reserves the right to extend the contract duration by upto 12months or increase the scope through additional Statements of Work (SoWs), subject to performance, budget availability, and evolving regulatory needs. Any extension would be contingent on mutual agreement and may involve revised service levels, updated charge rates, or additional deliverables.

Main procurement category

Services

CPV classifications

- 71311200 - Transport systems consultancy services
- 79410000 - Business and management consultancy services

Contract locations

- UK - United Kingdom

Participation

Conditions of participation

Suppliers must confirm their capability to evaluate compliance in respect of UK rail accessibility legislation and standards, including:

The Railways (Interoperability) Regulations 2011 (as amended)

The Rail Vehicle Accessibility (Non-Interoperable Rail System) Regulations 2010

PRM TSI (2008-2014)

PRM NTSN (2021)

ACC NTSN (2025)

This includes the ability to interpret statutory requirements, evaluate technical and management system arrangements, and produce robust, evidence-based reports to support regulatory enforcement decisions.

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

12 November 2025, 12:00pm

Tender submission deadline

21 November 2025, 12:00pm

Submission address and any special instructions

Tenders must be submitted via the ORR eTendering portal:

<https://orr.ukp.app.jaggaer.com/go/84414118019A1074079D>

Tenders may be submitted electronically

Yes

Award criteria

The contract will be awarded to the supplier submitting the most advantageous tender based on the following weighted criteria:

Methodology (30%) - Quality and robustness of the proposed approach to delivering the requirement.

Experience (40%) - Relevant expertise and track record in similar consultancy assignments.

Delivery (10%) - Ability to meet timelines, manage risks, and respond flexibly to reactive casework.

Cost/Value for Money (20%) - Competitive pricing based on day rates and overall cost effectiveness.

Procedure

Procedure type

Below threshold - open competition

Documents

Associated tender documents

[ORR CT 25-52 ITT Statement of Requirement - consultancy support for accessibility regulatory activities.pdf](#)

[ORR CT 25-52 Template - Disclaimer.docx](#)

[ORR CT 25-52 Template - Form of Tender - Day Rate.docx](#)

[ORR CT 25-52 Template Long-Form Services Agreement + Cover Sheet.docx](#)

Contracting authority

Office of Rail and Road

- Public Procurement Organisation Number: PMPH-6471-MDYY

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London

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United Kingdom

Email: procurementteam@orr.gov.uk

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - central government