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Planning

Video Consultation Platform

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

UK2: Preliminary market engagement notice - Procurement Act 2023 - <u>view information</u> <u>about notice types</u>

Notice identifier: 2025/S 000-067440

Procurement identifier (OCID): ocds-h6vhtk-05d17e

Published 22 October 2025, 12:20pm

Scope

Description

NHS Wales Shared Services Partnership, Procurement Services (NWSSP-PS) hosted by Velindre University NHS Trust are acting on behalf of Cardiff and Vale University Health Board who have a renewal requirement for a patient video consultation platform. The video consultation platform enables the clinician to conduct live one-to-one and group (e.g. up to 250-300 people) video calls that can be ad hoc or scheduled in advance with the patient. The platform allows the patient to have a clinical discussion and review from the comfort of their own home or at any location or via any device that has an internet connection (e.g. mobile phone, tablet, laptop or desktop computer).

Total value (estimated)

- £300,000 excluding VAT
- £360,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 December 2025 to 30 November 2028
- Possible extension to 30 November 2030
- 5 years

Main procurement category

Services

CPV classifications

• 72222300 - Information technology services

Contract locations

• UK - United Kingdom

Engagement

Engagement deadline

31 October 2025

Engagement process description

Please contact <u>gracie.westlake@wales.nhs.uk</u> for an excel sheet with must have and
should have requirements. Please say yes or no on this sheet depending on weather you
can or cannot provide it.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

10 November 2025

Contracting authority

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

- Public Procurement Organisation Number: PXWV-6492-CGMN
- 4-5 Charnwood Court,

Cardiff

CF14 3UZ

United Kingdom

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Website: http://nwssp.nhs.wales/ourservices/procurement-services/

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales