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Planning

## Video Consultation Platform

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-067440

Procurement identifier (OCID): ocds-h6vhtk-05d17e

Published 22 October 2025, 12:20pm

## Scope

### Description

NHS Wales Shared Services Partnership, Procurement Services (NWSSP-PS) hosted by Velindre University NHS Trust are acting on behalf of Cardiff and Vale University Health Board who have a renewal requirement for a patient video consultation platform. The video consultation platform enables the clinician to conduct live one-to-one and group (e.g. up to 250-300 people) video calls that can be ad hoc or scheduled in advance with the patient. The platform allows the patient to have a clinical discussion and review from the comfort of their own home or at any location or via any device that has an internet connection (e.g. mobile phone, tablet, laptop or desktop computer).

### Total value (estimated)

- £300,000 excluding VAT
- £360,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 December 2025 to 30 November 2028
- Possible extension to 30 November 2030
- 5 years

### **Main procurement category**

Services

### **CPV classifications**

- 72222300 - Information technology services

### **Contract locations**

- UK - United Kingdom

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## **Engagement**

### **Engagement deadline**

31 October 2025

### **Engagement process description**

Please contact [gracie.westlake@wales.nhs.uk](mailto:gracie.westlake@wales.nhs.uk) for an excel sheet with must have and should have requirements. Please say yes or no on this sheet depending on whether you can or cannot provide it.

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## Participation

### Particular suitability

Small and medium-sized enterprises (SME)

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## Submission

### Publication date of tender notice (estimated)

10 November 2025

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## Contracting authority

**NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)**

- Public Procurement Organisation Number: PXWV-6492-CGMN

4-5 Charnwood Court,

Cardiff

CF14 3UZ

United Kingdom

Contact name: Gracie Westlake

Telephone: +442921500801

Email: [Gracie.westlake@wales.nhs.uk](mailto:Gracie.westlake@wales.nhs.uk)

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales