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Contract

The Maplesden Noakes School - Cleaning Services

The Maplesden Noakes School

F03: Contract award notice

Notice identifier: 2025/S 000-067429

Procurement identifier (OCID): ocds-h6vhtk-04c85c

Published 22 October 2025, 12:05pm

Section I: Contracting authority

I.1) Name and addresses

The Maplesden Noakes School

Great Buckland, Buckland Road

Maidstone

ME16 0TJ

Contact

RIVA Partnership

Email

tenders@rivapartnership.co.uk

Telephone

+44 1252977017

Country

United Kingdom

Region code

UKJ4 - Kent

National registration number

PQWV-4646-JZHH

Internet address(es)

Main address

<https://www.maplesden.kent.sch.uk/>

Buyer's address

<https://www.maplesden.kent.sch.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Maplesden Noakes School - Cleaning Services

II.1.2) Main CPV code

- 90919300 - School cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

The successful supplier is required to provide excellent cleaning services to The Maplesden Noakes School - a highly successful 11-18 mixed secondary school in Maidstone, Kent.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £988,668.6

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

Main site or place of performance

Kent

II.2.4) Description of the procurement

Overview: The Maplesden Noakes School is a large successful 11-18 mixed secondary school in Maidstone, known for its high academic standards and its commitment to

providing an inclusive, supportive environment for all students.

We recognise the responsibility that comes with the trust parents and carers place in us when they choose our school for their child. Our education is not just about helping every student reach their full potential across all subjects—it is about nurturing well-rounded individuals. Our mission is to provide the best curriculum and experiences for all students, giving them the best start to an exciting future.

In addition to academic excellence, we focus on developing the 'whole child,' fostering key qualities such as resilience, curiosity, creativity, and confidence. We also prioritise core values of kindness, empathy, and respect. With a broad and engaging curriculum, paired with the right experiences, we aim to equip students for success in their next steps and beyond school life.

Further information can be obtained here: <https://www.maplesden.kent.sch.uk/>

Tender information: The successful tenderer will be required to provide cleaning services to Maplesden Noakes School. The contract term will run for three years, from 1st August 2025 to 31st July 2028, with an option to extend for up to two additional years, until 31st July 2030.

This contract presents an excellent opportunity to review and propose enhancements to the current cleaning services at the school, covering both core term-time cleaning and periodic deep cleaning throughout the year.

The school is committed to providing a high-quality learning environment where students can thrive academically, supported by clean, well-maintained facilities. As such, the school expects a tightly managed service and high levels of productivity from the cleaning staff at all times.

Maplesden Noakes prides itself on its 'family ethos' and seeks a management style from the successful contractor that supports, encourages, and develops the cleaning staff.

While the school is not obliged to accept the lowest price submitted, it is focused on securing best value for the contract and, ultimately, for its students. Innovative and creative ideas for enhancing and improving the cleaning services will be welcomed. The school is looking for a contractor who will provide an engaged manager and supervisor, dedicated to working closely with the school and its staff to ensure the highest standards are consistently delivered.

Value of contract: The annual value of the current contract is £201,865 (the total cost per annum for the last contract year)

Therefore the value of this contract is £1,009,325 (total annual costs from the last contract

year as above x 5 as this contract is for a maximum of 5 years)

The contract shall be a fixed price contract with invoices raised monthly to the school.

Additional requirements and information:

- The School has a minimum requirement for a contractor's employers' liability and public liability insurance of £5 million
- The minimum annual turnover that your company must have achieved to be considered for this opportunity is £1 million
- There are two incumbent cleaning staff currently within the Local Government Pension Scheme
- The cleaning services are currently contracted to Birkin
- The winning bidder is required to pay the tender fee directly to the Riva Partnership, upon contract award

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Cost criterion - Name: Cost / Weighting: 35

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-040441](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 June 2025

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ridge Crest Cleaning Limited

Service House,, 61-63 Rochester Road,, Aylesford,

Kent

ME20 7BS

Email

kinga@ridgecrestcleaning.com

Country

United Kingdom

NUTS code

- UKJ4 - Kent

National registration number

02907221

Internet address

<https://www.ridgecrestcleaning.com/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £988,668.6

Total value of the contract/lot: £988,668.6

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=978973178> GO

Reference: GO-20251022-PRO-32888559

VI.4) Procedures for review

VI.4.1) Review body

The Maplesden Noakes School

Great Buckland,, Buckland Road,

Maidstone,

ME16 0TJ

Country

United Kingdom

Internet address

<https://www.maplesden.kent.sch.uk/>