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Contract

Provision of Pager Duty

Northumbria Healthcare Facilities Management

F03: Contract award notice

Notice identifier: 2025/S 000-067411

Procurement identifier (OCID): ocids-h6vhtk-05d16e

Published 22 October 2025, 11:51am

Section I: Contracting authority

I.1) Name and addresses

Northumbria Healthcare Facilities Management

Northumbria House, Unit 7 & 8 Silver Fox Way, Cobalt Business Park

North Shields

NE27 0QJ

Contact

Paul Greenwood

Email

paul.greenwood@nhct.nhs.uk

Telephone

+44 7747797572

Country

United Kingdom

Region code

UKC21 - Northumberland

Internet address(es)

Main address

<https://www.northumbria.nhs.uk/>

Buyer's address

<https://www.northumbria.nhs.uk/>

I.4) Type of the contracting authority

Regional or local Agency/Office

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Pager Duty

Reference number

NH2142

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Pager Duty

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £207,962

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC21 - Northumberland

Main site or place of performance

Newcastle upon Tyne

II.2.4) Description of the procurement

Provision of Pager Duty

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- Extreme urgency brought about by events unforeseeable for the contracting authority

Explanation:

Business imperative at best price

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 October 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

BYTES SOFTWARE SERVICES LIMITED

Bytes House, Randalls Way

Leatherhead

KT22 7TW

Email

tenders@bytes.co.uk

Country

United Kingdom

NUTS code

- UKC21 - Northumberland

National registration number

01616977

Internet address

<http://www.bytes.co.uk>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £220,000

Lowest offer: £207,932 / Highest offer: £207,933 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

internationalrelationsrudicialoffice@judiciary.uk

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>