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Contract

## **Provision of Pager Duty**

Northumbria Healthcare Facilities Management

F03: Contract award notice

Notice identifier: 2025/S 000-067411

Procurement identifier (OCID): ocds-h6vhtk-05d16e

Published 22 October 2025, 11:51am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Northumbria Healthcare Facilities Management

Northumbria House, Unit 7 & 8 Silver Fox Way, Cobalt Business Park

North Shields

NE27 0QJ

#### **Contact**

Paul Greenwood

#### **Email**

[paul.greenwood@nhct.nhs.uk](mailto:paul.greenwood@nhct.nhs.uk)

#### **Telephone**

+44 7747797572

#### **Country**

United Kingdom

**Region code**

UKC21 - Northumberland

**Internet address(es)**

Main address

<https://www.northumbria.nhs.uk/>

Buyer's address

<https://www.northumbria.nhs.uk/>

**I.4) Type of the contracting authority**

Regional or local Agency/Office

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision of Pager Duty

Reference number

NH2142

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Pager Duty

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £207,962

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKC21 - Northumberland

Main site or place of performance

Newcastle upon Tyne

#### **II.2.4) Description of the procurement**

Provision of Pager Duty

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- Extreme urgency brought about by events unforeseeable for the contracting authority

Explanation:

Business imperative at best price

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

8 October 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

BYTES SOFTWARE SERVICES LIMITED

Bytes House, Randalls Way

Leatherhead

KT22 7TW

Email

[tenders@bytes.co.uk](mailto:tenders@bytes.co.uk)

Country

United Kingdom

NUTS code

- UKC21 - Northumberland

National registration number

01616977

Internet address

<http://www.bytes.co.uk>

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £220,000

Lowest offer: £207,932 / Highest offer: £207,933 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

[internationalrelationsrudicialoffice@judiciary.uk](mailto:internationalrelationsrudicialoffice@judiciary.uk)

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>