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Tender

MRI Managed Equipment Service (Lot 1 and 2)

Croydon Health Services NHS Trust

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-067307

Procurement identifier (OCID): ocds-h6vhtk-05aea7

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Scope

Description

The South West London Procurement Partnership on behalf of Croydon Health Services are looking to procure an MRI Managed Equipment Service contract. This contract relates solely to the ongoing support and maintenance of 3x MRI machines and the hard facilities management of the building. The day-to-day running of the service will be brought in-house from 1st April 2026. The contract will be divided into two lots as follows:

- Lot 1 - MRI Managed equipment service: The Trust is looking to procure a Provider to deliver ongoing support and maintenance for three MRI machines/associated equipment. This Lot will include the remaining residual values of the machines.
- Lot 2 - Hard facilities management and associated services: The Trust is looking to procure a Provider to deliver hard FM services for the MRI building. This Lot also includes the residual value of the building.

The contract start date for the proposed service is 1st April 2026. It is anticipated that the contract term will run for 6 years with an option to extend by an additional 2 years on a +1+1 basis.

Total value (estimated)

- £5,130,727.21 excluding VAT
- £5,130,727.21 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2032
- Possible extension to 31 March 2034
- 8 years

Description of possible extension:

This contract can be extended on a +1+1 basis

Options

The right to additional purchases while the contract is valid.

This contract can be extended on a +1+1 basis

Main procurement category

Services

Contract locations

- UKI62 - Croydon
- UKI - London
- UKI4 - Inner London - East
- UKI6 - Outer London - South

Not the same for all lots

CPV classifications are shown in Lot sections, because they are not the same for all lots.

Lot 1. Lot 1 - MRI MANAGED EQUIPMENT SERVICE

Description

The Trust is looking to procure a Provider to deliver ongoing support and maintenance for three MRI machines/associated equipment. This Lot will include the remaining residual values of the machines.

Lot value (estimated)

- £3,052,779.59 excluding VAT
- £3,052,779.59 including VAT

CPV classifications

- 50420000 - Repair and maintenance services of medical and surgical equipment

- 50400000 - Repair and maintenance services of medical and precision equipment
- 85140000 - Miscellaneous health services

Same for all lots

Contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 2. LOT 2 - HARD FACILITIES MANAGEMENT AND ASSOCIATED SERVICES

Description

Hard facilities management and associated services: The Trust is looking to procure a Provider to deliver hard FM services for the MRI building. This Lot also includes the residual value of the building.

Lot value (estimated)

- £2,077,947.62 excluding VAT
- £2,077,947.62 including VAT

CPV classifications

- 79993100 - Facilities management services
- 50700000 - Repair and maintenance services of building installations
- 71315000 - Building services

Same for all lots

Contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Participation

Particular suitability

Lot 1. Lot 1 - MRI MANAGED EQUIPMENT SERVICE

Lot 2. LOT 2 - HARD FACILITIES MANAGEMENT AND ASSOCIATED SERVICES

Small and medium-sized enterprises (SME)

Submission

Tender submission deadline

17 November 2025, 12:00pm

Submission address and any special instructions

To access the tender pack and submit a bid please register as a supplier here:
<https://atamis-1928.my.site.com>. If you are having issues accessing the portal please email Emma.Richardson00@stgeorges.nhs.uk

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

28 January 2026

Award criteria

Name	Description	Type	Weighting
Technical		Quality	50.00%
Commercial	40%	Price	40.00%
Social Value	10%	Quality	10.00%

Other information

Payment terms

30 days

Description of risks to contract performance

The Trust has identified a known risk that may affect the delivery and value of this contract. This risk relates to residual asset values attached to both Lot 1 and Lot 2, which are currently expected to be absorbed by the successful provider(s). These values are detailed in the pricing schedules included in the tender pack.

However, the Trust is actively applying for external funding which, if secured, may be used to fully or partially clear these residual values. Due to the uncertainty of the funding outcome and timing, this risk cannot be addressed in the contract at the time of award, but

may materially affect the contract value and scope.

Should this funding be secured during the procurement process or prior to the contract start date, it may be used to either fully or partially clear the residual values consequently impacting the overall value of Lots 1 and 2. This tender is proceeding under the assumption that no additional funding will be received.

The potential impact of this funding is as follows:

Lot 1: Depending on the level of funding received, the residual values may be either fully or partially cleared. In either case, the Trust will still require a provider to deliver ongoing support and maintenance of the MRI equipment in accordance with the specification. However, the total contract value will be significantly reduced if the residual values are cleared or partially cleared.

Lot 2: Any funding received will be prioritised to fully clear the residual values attached to this Lot. In this case, the Trust intends to bring the hard facilities management services in-house. In this scenario, Lot 2 will no longer be required, and the Trust reserves the right to withdraw this lot from the procurement process should this risk materialise.

Additionally, the residual values listed in the pricing schedules may be subject to change. The Trust is currently in discussions with the incumbent supplier regarding four specific items. If it is determined that these items should be included in the residual value calculation, the total amount owed and therefore the amount to be absorbed by the new provider(s) will increase. Should this occur, the Trust will update the Tender Notice and issue updated pricing schedules requesting that prospective bidders submit revised pricing accordingly.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Croydon Health Services NHS Trust

- Public Procurement Organisation Number: PPHP-9287-GXBV

Croydon University Hospital, 530 London Road

Croydon

CR7 7YE

United Kingdom

Email: emma.richardson00@stgeorges.nhs.uk

Website: <https://www.croydonhealthservices.nhs.uk/>

Region: UKI62 - Croydon

Organisation type: Public authority - central government