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Planning

General and Specialist Information and Advice Services - MARKET ENGAGEMENT

Salford City Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-067302

Procurement identifier (OCID): ocds-h6vhtk-05d131 ([view related notices](#))

Published 22 October 2025, 8:48am

Scope

Description

The General and Specialist Information and Advice contract is made up of the following services:

High Street: Provides both general and specialist advice, from form filling to legal representation (where appropriate).

Health: Provides a general information and advice service that supports, informs, and enables clients to access information that is relevant to their individual needs.

Care Act: Provides a social care general information and advice service that supports, informs, and enables clients to access information that is relevant to their individual needs. This service forms part of the council's statutory duty under the Care Act 2014 to provide information and advice.

Palliative Care: Financial advice and support to patients identified as being in the last year of life. This may also extend to family members/carers during the bereavement phase.

Disabled Children: Provide specialist benefits advice for Salford families with a disabled child receiving treatment at Pendleton Gateway and other appropriate venues in Salford. This advice may cover welfare benefits as a specialism, and general advice about employment, debt, housing, health and community care.

Expectant families: Provide specialist advice about maternity benefits and maternity and paternity employments rights to expectant families, including teenagers, throughout the pregnancy in appropriate settings for Salford patients.

Total value (estimated)

- £4,000,000 excluding VAT
- £4,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2033
- 7 years

Main procurement category

Services

CPV classifications

- 85320000 - Social services

Contract locations

- UKD - North West (England)
-

Engagement

Engagement deadline

31 October 2025

Engagement process description

Information available on The Chest

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Contracting authority

Salford City Council

- Public Procurement Organisation Number: PRCJ-7674-MRWM

Civic Centre, Chorley Road, Swinton

Manchester

M27 5DA

United Kingdom

Email: procurement@salford.gov.uk

Region: UKD34 - Greater Manchester South West

Organisation type: Public authority - sub-central government