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Tender

London Museum: Smart Building Platform

London Museum

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-067206

Procurement identifier (OCID): ocds-h6vhtk-05d0f8

Published 21 October 2025, 4:05pm

Scope

Description

London Museum is looking to procure and deploy a state-of-the-art cloud-based smart building platform leveraging the best of data analytics & artificial intelligence to translate buildings data available at Smithfield and across our other sites, into smarter insights and better decisions, assisting with building energy optimisation and act as a primary tool to achieving the museum's Net Zero goals and key business objectives.

The Smithfield Market site has been designed and constructed as a Smart Building. Smart enablement has taken place at site, providing the foundational architecture and standards for the Smart Building Platform and other future applications. Standards implemented include Building Device Naming Standard (BDNS), and the use of the Universal Device Management Interface (UDMI) standard for device telemetry.

The full scope can be found in the procurement documents.

Some pre-market engagement was undertaken by nominated consultants on the Museum's behalf to outline to the Museum what services are currently available in the market along with relevant details. This has helped to determine relevant statements of requirements and therefore any results are present and available in the Procurement Documents. As this activity has already been undertaken, no preliminary market engagement notice has been issued.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Software-package-and-information-systems./597Y46A8KN>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/597Y46A8KN>

Total value (estimated)

- £180,000 excluding VAT
- £216,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 19 December 2025 to 19 December 2027
- Possible extension to 18 December 2028
- 3 years

Description of possible extension:

One extension period of 1 year.

Main procurement category

Services

CPV classifications

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support
- 72212100 - Industry specific software development services

Contract locations

- UKI31 - Camden and City of London

Participation

Technical ability conditions of participation

The Technical Response Document includes questions to be considered as conditions of participation. Suppliers are strongly advised to review these prior to submitting any tender.

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

4 November 2025, 5:00pm

Tender submission deadline

17 November 2025, 12:00pm

Submission address and any special instructions

<https://www.delta-esourcing.com/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

19 December 2025

Award criteria

Name	Description	Type	Weighting
Price	See documents	Price	55%
Quality	See documents	Quality	45%

Other information

Description of risks to contract performance

Elements of the Museum Estate are currently under construction or due to change. It is likely that these services will need to be amended to reflect accurately the requirements of the Estate as it evolves over the course of the contract.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

London Museum

- Public Procurement Organisation Number: PDTH-9328-QRQP

150 London Wall

London

EC2Y 5HN

United Kingdom

Contact name: Memory Kwada

Telephone: 020 7814 5519

Email: Procurement@Londonmuseum.org.uk

Region: UKI31 - Camden and City of London

Organisation type: Public authority - sub-central government