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Tender

Supported Living Service for Adults with Mental Health Needs

Wrexham County Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-066989

Procurement identifier (OCID): ocds-h6vhtk-055880 ([view related notices](#))

Published 21 October 2025, 10:29am

Scope

Reference

Proc-25-51

Description

UK 4 Tender Notice

The Service to be provided

Wrexham County Borough Council wish to commission and work with a suitably experienced qualified and registered, (Mental Health) organisation to provide a supported living service for adults with mental health needs in a new build supported housing scheme.

The new build is expected to be completed Q1 25/26 and will comprise of four one-bedroom apartments & a 4-person shared unit, designed to promote independence.

The scheme will support up to eight citizens who have been assessed as requiring

Supported Living arrangements with on-site staff presence to enable safe and sustainable tenancies.

This development is part of Wrexham's strategic approach to improving housing-related support services under the Housing Support Programme Strategy 2022-2026.

What commissioners are asking for?

We require providers to deliver a staffed Supported Living service at the scheme with the following key requirements:

Direct support staffing:

- 310 hours & 7 sleep-in support each week, to include full-time Senior / Team Leader presence. Initially for a short period (to be agreed) we may require an additional live night/sleep to support the transitional period. Care & Support plans will confirm the ratio of hours for the service. Senior support staffing:

The successful provider must be able to:

- Deliver recovery-focused, person-centred support in line with the principles of the Social Services and Well-being (Wales) Act 2014.
- Enable Citizens to develop and maintain daily living skills, manage their occupational contract (tenancy) and achieve personal goals.
- Work collaboratively with mental health services, housing providers, and other community resources.
- Provide robust risk management, safeguarding and crisis intervention approaches.
- Ensure that staff are trained and skilled in supporting adults with mental health needs.
- Maintain CIW registration as appropriate.

Total value (estimated)

- £4,332,276 excluding VAT
- £5,198,731 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 January 2026 to 31 December 2032
- Possible extension to 31 December 2035
- 10 years

Description of possible extension:

Three years in annual increments

Options

The right to additional purchases while the contract is valid.

Additional Properties may be added

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKL23 - Flintshire and Wrexham

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

10 November 2025, 12:00am

Tender submission deadline

18 November 2025, 12:00am

Submission address and any special instructions

<https://etenderwales.bravosolution.co.uk>

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Tenders may be submitted electronically

Yes

Languages that may be used for submission

- Welsh
- English

Award decision date (estimated)

11 December 2025

Recurring procurement

Publication date of next tender notice (estimated): 1 March 2034

Award criteria

Name	Type	Weighting
Quality	Quality	70.00%
Commercial	Price	30.00%

Other information

Description of risks to contract performance

Scope could change

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Wrexham County Borough Council

- Public Procurement Organisation Number: PJHN-6516-JQNZ

Commissioning Procurement and Contract Management Unit

Wrexham

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Website: <https://www.wrexham.gov.uk/>

Region: UKL23 - Flintshire and Wrexham

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales