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Contract

Automatic Door - Servicing, Remedial Works, and Responsive Repairs

GENTOO GROUP LIMITED

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-066955

Procurement identifier (OCID): ocds-h6vhtk-050618 ([view related notices](#))

Published 21 October 2025, 9:28am

Scope

Reference

Req 700

Description

For the provision of automatic door services, carrying out routine servicing, associated repairs, and responsive repairs / call outs. The Groups properties are predominately located in 5 geographical management areas in the City of Sunderland, Houghton/Hetton and Washington. This specification is to be read in conjunction with the Invitation to Tender.

Gentoo Group wishes to appoint 2 contractors on a Ranked Framework to undertake these works. Gentoo Group intends to appoint the successful contractor as number one ranked bidder on the framework, with the second placed bidder ranked second on the Framework and held in reserve.

Gentoo Group requires the Contractor to provide a 24-hour emergency breakdown cover

scheme which must include:

- Unlimited emergency call outs
- Agreed guaranteed response time
- 365 days a year
- 24-hour cover

The contract is expected to commence in September 2025 for a period of 24-months with a further 2 x 12-month options to extend.

Commercial tool

Establishes a framework

Framework

Maximum percentage fee charged to suppliers

0%

Further information about fees

n/a

Framework operation description

Pricing schedule / Schedule of rates created

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

Establishing party only

Contract 1. Automatic Door - Servicing, Remedial Works, and Responsive Repairs

Supplier

- ABCA Systems

Contract value

- £400,000 including VAT

Above the relevant threshold

Date signed

1 September 2025

Contract dates

- 17 September 2025 to 16 September 2027
- Possible extension to 16 September 2029
- 4 years

Description of possible extension:

2 x 12 month

Main procurement category

Services

CPV classifications

- 50710000 - Repair and maintenance services of electrical and mechanical building installations

Contract locations

- UKC - North East (England)

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

ABCA Systems

- Companies House: 06294877

Cobalt 8 14 Silver Fox Way, Cobalt Business Park, , Tyne And Wear,

Newcastle Upon Tyne

NE27 0QJ

United Kingdom

Email: info@abcasystems.co.uk

Region: UKC22 - Tyneside

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

GENTOO GROUP LIMITED

- Companies House: RS007302
- Public Procurement Organisation Number: PPWP-7833-WJVW

2 Emperor Way

Sunderland

SR3 3XR

United Kingdom

Email: CDPProcurement@gentoogroup.com

Website: <https://www.gentoogroup.com/>

Region: UKC23 - Sunderland

Organisation type: Public authority - sub-central government