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Award

Housing Services Digital Platform

Halton Housing

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-066885

Procurement identifier (OCID): ocds-h6vhtk-050277 ([view related notices](#))

Published 20 October 2025, 5:50pm

Scope

Description

Halton Housing sought bids from suppliers to provide a Housing Services Platform to support core areas of Repairs & Maintenance and Compliance Services.

Note that Asset Management, Environmental Services and Estate Services are out of scope.

Contract 1

Supplier

- Plentific Ltd

Contract value

- £1,300,000 including VAT

Above the relevant threshold

Award decision date

20 October 2025

Date assessment summaries were sent to tenderers

20 October 2025

Standstill period

- End: 29 October 2025
- 8 working days

Earliest date the contract will be signed

30 October 2025

Contract dates (estimated)

- 1 November 2025 to 31 October 2030
- Possible extension to 31 October 2032

- 7 years

Description of possible extension:

This is a 5-year contract with the option to extend by a further 2 years, up to a maximum 7-year total contract term (5+2 years).

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKD - North West (England)

Information about tenders

- 12 tenders received
- 7 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 6 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

Plentific Ltd

- Companies House: 08275972
- Public Procurement Organisation Number: PZXR-3571-CNLH

Third Floor Yarnwicke

London

EC4N 5AT

United Kingdom

Email: support.us@plentific.com

Website: <http://www.plentific.com>

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

Halton Housing

- Charity Commission (England and Wales): 7744
- Public Procurement Organisation Number: PJYQ-2612-YCZX

Waterfront Point, Warrington Road

Widnes

WA8 0TD

United Kingdom

Email: tenders@cirruspurchasing.co.uk

Region: UKD71 - East Merseyside

Organisation type: Public authority - sub-central government