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Tender

The Service and Maintenance of Automatic Doors

Swindon Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-066846

Procurement identifier (OCID): ocds-h6vhtk-05d019 ([view related notices](#))

Published 20 October 2025, 4:33pm

Scope

Reference

DN794509

Description

Swindon Borough Council are looking to engage with an experienced contractor to provide responsive and scheduled bi-annual maintenance of its automatic doors.

The Council expects the contractor to repair any faulty automatic doors as and when required, with an all-inclusive service. This all-inclusive service should include all call out, fault investigation, repairs, labour and materials, travel and related costs during the duration of the contract. It should be noted that the contract shall comprise of the inspection, ongoing maintenance and repair of automatic doors, both planned servicing and also remedial works are within the scope of this contract. This will be required 24 hours, 7 days a week (including weekend and Bank Holidays) working.

The contract will be for a period of 3 Years with an optional 2 year extension period and is estimated to commence 1st April 2026.

Estimated contract spend is between £250,000.00 - £270,000.00 ex vat across the initial 3 year term and £415,000.00 - £450,000.00 across the full 5 year term.

Full details relating to the services are provided in the tender documents.

To participate, Suppliers will need to Register as a Supplier with ProContract, www.supplyingthesouthwest.org.uk, then Register an Interest before obtaining access to the tender documents. In the event of difficulties registering as a supplier, please refer to the System Administrator Proactis support team ProContractSuppliers@proactis.com

Tender clarifications to be submitted in writing via Messaging in ProContract tender portal by 7th November 2025 15:00 hrs UK Local time. The Council's responses to these clarification questions will be issued periodically on the ProContract tender portal.

Tender Responses are required to be submitted no later than 17th November 2025, 15:00 hrs UK Local time via ProContract tender portal - <https://www.supplyingthesouthwest.org.uk/>

Supplying the South West Portal, <https://www.supplyingthesouthwest.org.uk/> is the only portal that includes all the relevant documents required to respond to this opportunity, bearing Project Id: DN794509

No Tender submissions will be considered without completing the tender documents in full including attachments and returning them in alignment with the instructions within the tender documents.

Total value (estimated)

- £450,000 excluding VAT
- £540,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031

- 5 years

Description of possible extension:

After the initial three year period the contract performance and requirements will be reviewed, and extended for a further 1 x 24 month period if required.

Main procurement category

Services

CPV classifications

- 50700000 - Repair and maintenance services of building installations
- 50711000 - Repair and maintenance services of electrical building installations
- 45421100 - Installation of doors and windows and related components
- 44221200 - Doors
- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 50000000 - Repair and maintenance services

Contract locations

- UKK14 - Swindon

Submission

Enquiry deadline

7 November 2025, 3:00pm

Tender submission deadline

17 November 2025, 3:00pm

Submission address and any special instructions

The appointment of a contractor for the service and maintenance of automatic doors

Swindon Borough Council are looking to engage with an experienced contractor to provide responsive and scheduled bi-annual maintenance of its automatic doors.

The Council expects the contractor to repair any faulty automatic doors as and when required, with an all-inclusive service. This all-inclusive service should include all call out, fault investigation, repairs, labour and materials, travel and related costs during the duration of the contract. It should be noted that the contract shall comprise of the inspection, ongoing maintenance and repair of automatic doors, both planned servicing and also remedial works are within the scope of this contract. This will be required 24 hours, 7 days a week (including weekend and Bank Holidays) working.

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Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

8 January 2026

Award criteria

Name	Type	Weighting
Price	Price	60%
Q1 Quality Assurance	Quality	10%
Q3 Programme Delivery	Quality	10%
Q5 Social Value	Quality	10%
Q2 Health & Safety	Quality	5%
Q4 Contract Administration	Quality	5%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

Preliminary Market Engagement (PME) notice was published in Jun 2025. The PME was completed in July 2025.

Contracting authority

Swindon Borough Council

- Public Procurement Organisation Number: PNPT-6195-XDWV

Swindon Borough Council, Civic Offices, Euclid Street

Swindon

SN1 2JH

United Kingdom

Contact name: Ms Jodie Wakefield

Email: JWakefield@swindon.gov.uk

Website: <http://www.swindon.gov.uk>

Region: UKK14 - Swindon

Organisation type: Public authority - sub-central government