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Contract

Real-Time Display Framework

West Yorkshire Combined Authority

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-066808

Procurement identifier (OCID): ocds-h6vhtk-04fe57 ([view related notices](#))

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Scope

Reference

RTI Framework

Description

The Combined Authority is running this procurement process on its own behalf and on behalf of other Contracting Authorities, these include South Yorkshire Mayoral Combined Authority, York and North Yorkshire Combined Authority, City of York Council, North Yorkshire Council and Hull City Council. The Authorities are seeking to establish a single supply framework to provide real time information (RTI) technology to cover the public transport in their areas. The scope of the framework include Real-Time Display units and related services. The requirement includes and is not limited to battery powered RTI units that can be mounted to a typical bus stop pole and have a design that can be modified to suit branding requirements. Ideally, there would be other configurations of battery powered units, such as those that could be mounted inside existing bus shelters, but also options to include solar charging for battery powered units. The successful supplier should have sufficient experience and existing range of solutions that can meet tender's specification and be able to supply on short lead times.

Commercial tool

Establishes a framework

Framework

Maximum percentage fee charged to suppliers

0%

Further information about fees

There are no fees for using the framework

Framework operation description

The prices and charges payable for Call-off Services shall be the prices and charges listed in the Pricing Schedule, which unless expressly agreed in writing by the Authority shall remain fixed for the Term, however the Purchaser may allow, after the initial 2 (Two) Year period, the Supplier to review and adjust their prices, subject to a maximum increase equivalent to the Retail Price Index (RPI) adjustment. These revised prices will then remain fixed for the subsequent 2 (Two) Years of the framework. Where price increases cannot be agreed the contract price will revert back to the fixed position. The Purchaser and the Supplier may agree charges, in respect of any or all Call-off Services, that are lower than those in the Pricing Schedule.

Award method when using the framework

Without competition

Contracting authorities that may use the framework

The Combined Authority is running this procurement process on its own behalf and on behalf of other Contracting Authorities, these include Hull City Council, North Yorkshire Council, York and North Yorkshire Combined Authority, South Yorkshire Mayoral Combined Authority (SYMCA) and/or City of York Council.

Contract 1. FRAMEWORK AGREEMENT RELATING TO THE SUPPLY OF BATTERY POWERED AND MAINS POWERED REAL TIME INFORMATION SIGNS AND TOTEMS

Supplier

- Vix Technology UK Ltd

Contract value

- £18,000,000 including VAT

Above the relevant threshold

Date signed

1 October 2025

Contract dates

- 1 October 2025 to 1 October 2029
- 4 years, 1 day

Main procurement category

Goods

Additional procurement category

Services

CPV classifications

- 34000000 - Transport equipment and auxiliary products to transportation

Key performance indicators

Name	Description	Reporting frequency
Equipment and Software availability	Items of Equipment and Software supplied under each Call-off Contract shall be capable of normally running unattended and be capable of supporting the delivery of an operational service 24 hours per day, 365/366 days per year	1 months

Name	Description	Reporting frequency
System Availability for critical faults	All faults preventing the accurate display of information on more than 10% of the total number of installed displays under a Call-off Contract, where the fault is associated with Software or Equipment supplied by the Supplier (whether under the same or another Call-off Contract), shall be classified as Critical Faults. In the event of a Critical Fault, the Supplier shall: • complete the repair within 4 Call-out Hours of the fault being reported; • provide updates on the fault resolution progress every 30 minutes	1 months
System availability for urgent faults	Upon detection of any Critical Fault the Supplier shall contact the Authority and relevant Purchasers within 30 minutes of fault detection via an agreed route with information including: (a) a description of the issue or fault; (b) impact of the fault on the operation of the Equipment and Software; (c) the likely resolution time.	1 months

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

Vix Technology UK Ltd

- Public Procurement Organisation Number: PMJL-5169-MRDN

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Cambridge

CB23 8AR

United Kingdom

Contact name: Kris Buszek

Email: kris.buszek@vixtechnology.com

Region: UKH12 - Cambridgeshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. FRAMEWORK AGREEMENT RELATING TO THE SUPPLY OF BATTERY POWERED AND MAINS POWERED REAL TIME INFORMATION SIGNS AND TOTEMS

Contracting authority

West Yorkshire Combined Authority

- Public Procurement Organisation Number: PHYG-7328-ZLQJ

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Leeds

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Region: UKE42 - Leeds

Organisation type: Public authority - sub-central government