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Tender

School Catering Services for Heston Community School, Hounslow

HESTON COMMUNITY ACADEMY TRUST

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-066768

Procurement identifier (OCID): ocids-h6vhtk-05cfe8

Published 20 October 2025, 2:48pm

Scope

Description

Heston Community School is a coeducational secondary school and sixth form situated in Heston in Hounslow, Middlesex. It caters for a wide range of children aged between 11 and 19.

The School is looking to source a new catering contractor from September 2026 to end of August 2032 (6-year contract).

The successful supplier is to provide a healthy, high quality and value for money catering service to all school pupils, staff and hospitality as required.

There are currently 1,400 students at the school, including 400 sixth form students, who have their own outlet. There are approximately 150 staff.

Total value (estimated)

- £1,917,366 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 September 2026 to 31 August 2032
- 6 years

Main procurement category

Services

CPV classifications

- 55524000 - School catering services

Contract locations

- UKI7 - Outer London - West and North West

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Submission type

Requests to participate

Deadline for requests to participate

14 November 2025, 12:00pm

Submission address and any special instructions

Submission instructions are included in the PSQ; all completed PSQ submissions are to be sent to gail@panacheconsultancy.co.uk by the deadline stipulated.

<https://www.panacheconsultancy.co.uk>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Suppliers to be invited to tender

Maximum 5 suppliers

Selection criteria:

Scoring criteria listed in PSQ document.

Award decision date (estimated)

30 January 2026

Award criteria

Name	Type	Weighting
Quality/Technical	Quality	70%
Price	Price	30%

Other information**Payment terms**

Payment Terms must comply with UK Government requirements.

Description of risks to contract performance

Contract performance is managed via KPIs and these can be negotiated further post award.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Light touch

Competitive flexible procedure description

The procurement process follows a two stage 'Competitive Flexible' approach, beginning with a Procurement Specific Questionnaire (PSQ) stage followed by an Invitation to Tender (ITT) stage after shortlisting. This process is managed under the Light Touch Regime, and the Trust reserves the right to refine the award criteria throughout.

Documents

Associated tender documents

<https://www.dropbox.com/scl/fo/rqwas184xgsmafd26lrlr/AlmH2v54qrY2MZLp2LEq7gw?rlkey=7i15aiidtsauiq4xfn0rihq6b&st=gxo1bqwr&dl=0>

Interested parties are to complete a Procurement Specific Questionnaire, which can be accessed via the dropbox link provided. If you have any queries, please contact gail@panacheconsultancy.co.uk

Contracting authority

HESTON COMMUNITY ACADEMY TRUST

- Companies House: 07964015
- Public Procurement Organisation Number: PGRN-2719-LJQT

Heston Community School

Heston

TW5 0QR

United Kingdom

Contact name: Procurement Team

Email: gail@panacheconsultancy.co.uk

Region: UKI75 - Hounslow and Richmond upon Thames

Organisation type: Public authority - sub-central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

PANACHE CREATIVE LIMITED (T/A Panache Consultancy)

Summary of their role in this procurement: Panache Consultancy, catering services consultants, are assisting Heston Community School with the facilitation of this tender exercise, as a supporting role only.

- Companies House: 07723278
- Public Procurement Organisation Number: PJBH-9519-QWJG

Midway House Herrick Way, Staverton Technology Park

Cheltenham

GL51 6TQ

United Kingdom

Email: gailheath@panacheconsultancy.co.uk

Website: <http://www.panacheconsultancy.co.uk>

Region: UKK13 - Gloucestershire

Contact organisation

Contact PANACHE CREATIVE LIMITED (T/A Panache Consultancy) for any enquiries.